

**CV**  
**Dr. Jill Fjelstul**  
**Associate Professor**  
**Department of Tourism, Events, and Attractions**  
**Rosen College of Hospitality Management**  
**University of Central Florida**  
**Jill.Fjelstul@ucf.edu**

**Educational Background**

- 2006            Doctorate of Education in Curriculum and Instruction, University of Central Florida, College of Education
- Doctoral Dissertation entitled “The Impact of Online Education of Academic Performance for LPGA Teaching and Club Professionals”*
- 1987            Master of Arts Degree in Physical Education, University of Northern Iowa, Cedar Falls, Iowa
- 1986            Bachelor of Arts Degree in General Studies with emphasis in Business, Health, Behavior Sciences, University of Northern Iowa, Cedar Falls, Iowa

**Professional Experience**

- 2015-present    Associate Professor & Director of Hospitality in Sports/Professional Tennis Management, Rosen College of Hospitality Management, University of Central Florida, Orlando, Florida
- 2012-2015      Associate Professor, Rosen College of Hospitality Management, University of Central Florida, Orlando, Florida

<b>Undergraduate/Graduate Courses taught to date</b>			
Course Number	Course Name	Modality	Average Student Enrollment
HFT 6797 (graduate level)	Event Administration	Mixed Mode	28
HFT 4358	Golf Course Facility Design	F2F and Mixed Mode	45
HFT 4277	Club Management	F2F, Mixed Mode, and Web	50.9
HFT 3384	Golf and Club Enterprises	F2F and Mixed Mode	67.5
HFT 3357	Golf Event Operations	F2F and Mixed Mode	37.7
HFT 3355	Golf Planning & Operations II	F2F and Mixed Mode	45
HFT 3354	Agronomy	F2F and Mixed Mode	45

HFT 3353	Golf Planning & Operations I	F2F and Mixed Mode	44
HFT 1357	Golf Event Operations	F2F Only	40
HFT 1356	Golf Concepts	F2F Only	19

- 2005-2012 Assistant Professor, Rosen College of Hospitality Management, University of Central Florida, Orlando, Florida
- Wrote and successfully defended new Golf and Club Management Degree Proposal, UCF Board of Trustees.*
- 1996-2005 Head Women's Golf Coach, University of Central Florida, Orlando, Florida
- In charge of the entire women's golf program, including administration, recruiting, coaching, budgeting.*
- 2000-2005 Adjunct Instructor, Dept. of Teaching and Learning Principles, University of Central Florida
- Taught beginning and intermediate golf classes.*
- 1994-1996 Coordinator of Women's Program/Career Counselor, Lake-Sumter C.C., Leesburg, Florida
- Oversaw academic advising, budgeting, and career placement for gender equity program students.*
- 1994-1996 Adjunct Instructor, Lake-Sumter C.C., Leesburg, Florida
- 1992-1994 Director of Program Development/Student Services, Beacon College, Leesburg, Florida
- Oversaw career placement and student service activities for learning disabled college students.*
- 1991-1992 Marketing/Sales Representative, Marriott Ownership Resorts, Inc., Orlando, Florida
- 1988-1991 Instructor in the College of Health, Physical Education and Recreation, University of Northern Iowa, Cedar Falls, Iowa
- Taught wellness class lecture for undergraduates*
- Taught golf and cross country skiing activity classes for undergraduates*

1987 Graduate Teaching Assistant, University of Northern Iowa, Cedar Falls, Iowa

*Taught golf and archery activity classes for undergraduates.*

## **Research, Publications, and Related Activities**

### **Peer-Reviewed Publications**

Shin, Y.H., Severt, K.S., & Fjelstul, J. (2016). RV travelers' pull factors to campgrounds in leisure tourism. *Journal of Quality Assurance in Hospitality and Tourism*, DOI: 10.1080/1528008X.2016.1271380

Severt, K. & Fjelstul, J. (2015). Evaluating RV campground attributes using IPA analysis. *Journal of Tourism Insights* 6(1).

Hahm, J., Breiter, D., Severt, K., Wang, Y., & Fjelstul, J. (2015). The relationship between sense of community and satisfaction on future intentions to attend an association's annual meeting. *Tourism Management*, 52, pp. 151-160.

Fjelstul, J. (2014). Vehicle electrification: On the "green" road to destination sustainability. *Journal of Destination Marketing and Management*, pp. 1-3.

Fjelstul, J. & Fyall, A. (2014). Sustainable drive tourism: A catalyst for change. *International Journal of Tourism Research*.

Fjelstul, J. (2014). RV Association Members' Profile: A Demographic Segmentation and Lifestyle Exploration. *Journal of Tourism Insights*, 5(1).

Fjelstul, J. (2013). Exploring Pull Factor Influences at Campgrounds by RV Association Members. *Journal of Tourism Insights*, 4(1).

Severt, K., Fjelstul, J., and Breiter, D. (2013). Information Communication Technologies: Usages and Preferences of Gen Y Students and Meeting Professionals. *Journal of Convention and Exhibition Management*. 14(2), pp. 124-143.

Fjelstul, J., Wang, Y., and Li, X. (2012). Examining the RV Travelers' Camping Experience: A Social Media Approach. Submitted to *Tourism Analysis*, 17(3).

Fjelstul, J., Jackson, L.A., and Tesone, D.V. (2011). Increasing minority golf participation through PGA education initiatives. *SAGE Journal Online*, 1(2).

Fjelstul, J., and Tesone, D.V. (2011). Online learning for female golf professionals: A sport association learning intervention, *Journal of Online Learning and Teaching*, 7(2), pp. 261-267.

- Fjelstul, J. and Severt, K. (2011). "Examining the use of RV travel forums for campground searches". *Journal of Tourism Insights*, 1(2).
- Fjelstul, J., Severt, K., & Breiter, D. (2010). Building association attendance: Differences between chapter, regional, and annual meetings from the perception of the association members. *Event Management*, 14, pp. 183-192.
- Severt, K., Fjelstul, J., and Breiter, D. (2009). A comparison of motivators and inhibitors for association meeting attendance for three generational cohorts. *Journal of Convention and Event Tourism*, 10(2), pp. 105-119.
- Fjelstul, J., Severt, K., and Breiter, D. (2009). An analysis of the motivators and inhibitors affecting association meeting attendance for generation X and baby boomers. *Event Management*, 13(1), pp. 31-41.
- Tesone, D.V., Jackson, L.A., & Fjelstul, J. (2009). Charting production systems for golf and club operations. *Journal of Retail and Leisure Property*, 8(1), pp. 67-76.
- Jackson, L.A., Tesone, D.V., & Fjelstul, J. (2008). Robert L. Johnson: From media mogul to developing the largest African-American owned hotel investment company. *Journal of Hospitality and Tourism Education*, 20(4), pp. 38-42.
- Fjelstul, J., Tesone, D.V., & Bougae, C. (2008). An exploratory study of online learning for professional development: Should club managers go the distance? *Journal of Online Teaching and Learning*, 4(3), pp. 291-300.
- Fjelstul, J. & Tesone, D.V. (2008). Golf and club entry level management competencies. *International Journal of Contemporary Hospitality Management*, 20(6), pp. 694-699.
- Fjelstul, J. (2007). Competencies and opportunities for entry level golf and club management careers: Perceptions from the industry. *Journal of Hospitality and Tourism Education*, 19(3), pp. 32-38.
- Fjelstul, J. & Tesone, D.V. (2006). Online training for sport professionals: Lessons learned from an inaugural initiative. *Journal of Online Teaching and Learning*, 2(4), pp. 260-267.
- Tesone, D.V. & Fjelstul, J. (2006). Online collaborative training: An entrepreneurial venture through college and professional association partnerships. *Journal of Applied Management and Entrepreneurship*. 11(2), pp. 41-50.
- Tesone, D. V. & Fjelstul, J. (2006). Classroom and online management courses: A comparison of student performance on standardized tests. *Journal of College Teaching and Learning*. 3(8), pp. 25-30.

### **Case Study Published in Books**

Fjelstul, J., Templeton, A., & Breiter, D. (2017). USTA National Campus from Announcement to the Grand Opening: A Case Study in Corporate Communications. In the textbook of Breiter & Cecil. Contemporary Cases in Event Management. Kendall Hunt.

### **Manuscripts Published in Refereed Conference Proceedings**

Templeton, A., Fjelstul, J., & Severt, K. (2017). 2017 International Academy of Business Disciplines Conference entitled Discovering Motivations in RV Parks/Campground Selection: A Grounded Theory Approach. New Orleans, LA

Templeton, A., Fjelstul, J., & Fyall, A. (2016). 21st Annual Graduate Student Research Conference in Hospitality and Tourism entitled Sustainable Drive Tourism Routes: A Comparative Study. Spring, 2016, Philadelphia, PA.

Severt, K. and Fjelstul, J. (2015). Southeast CHRIE Spring Conference Proceedings. Evaluating RV Campground Attributes Using Importance Performance Analysis. March, 2015, Tuscaloosa.

Fjelstul, J., Severt, K., and Breiter, D. (2009). International Conference on Festivals & Events Research Proceedings. An Exploratory Study on Motivators and Inhibitors to Conference Attendance: Understanding Association Membership Diversity Issues, January, 2009, Orlando.

Fjelstul, J. & Tesone, D.V. (2008). Business Economics Institute Proceedings entitled Online Learning for Female Golf Professionals: A Follow-up Study, December, 2008, Las Vegas.

Fjelstul, J., Severt, K., & Breiter, D. (2008). I-CHRIE Conference Proceedings entitled Generational Differences in Relation to Association Membership and Conference Attendance, August, 2008, Atlanta.

### **White Papers**

Fjelstul, J., Croes, R., & Fyall, A. (2013). White paper entitled "Sustainable Drive Tourism", Dick Pope Sr. Institute for Tourism Studies.

### **Peer-Reviewed Conference Presentations**

Templeton, A. and Fjelstul, J. (2017). Discovering Motivations in RV Parks/Campground Selection: A Grounded Theory Approach. International Academy of Business Disciplines Conference. April, New Orleans, LA.

- Fyall, A., Templeton, A., Fjelstul, J., and Sonmez, S. (2016). The Emergence of Green Drive Tourism: A Comparative Study of Existing Drive Tourism Routes. TTRA International Conference. June, Vail, CO.
- Fyall, A., Fjelstul, J. and Templeton, A. (2016). Drive Tourism: Road to Sustainability. EV Transportation and Technology Summit. October, Cocoa, Florida.
- Templeton, A., Fyall, A. and Fjelstul, J. (2016). Drive Tourism: Evidence from the Road. ESTC North America: Transforming our World Through Sustainable Tourism Solutions. January, Tampa, Florida.
- Templeton, A., Fjelstul, J., & Fyall, A. (2016). 21st Annual Graduate Student Research Conference in Hospitality and Tourism entitled Sustainable Drive Tourism Routes: A Comparative Study. Spring, 2016, Philadelphia, PA.
- Fjelstul, J., Fyall, A., & Templeton, A. (2015). 3rd World Research Summit for Tourism and Hospitality: Transforming Partnerships entitled Shades of Grey...or True Green? Fall, 2015, Orlando, FL
- Fjelstul, J., Fyall, A., & Templeton, A. (2015). Resort and Commercial Recreation Association National Conference entitled Sustainable Drive Tourism: Evidence from the Road. Fall, 2015, Captiva Island, FL.
- Severt, K., Fjelstul, J., & Carr, A. (2015). Resort and Commercial Recreation Association National Conference entitled Content Analysis of RV Travel Blogs: Who Blogs and What Information is Included? Fall, 2015, Captiva Island, FL.
- Severt, K. & Fjelstul, J. (2015). Southeast CHRIE Spring Conference entitled Evaluating RV Campground Attributes Using Importance Performance Analysis. Spring, 2015, Tuscaloosa, AL.
- Severt, K. & Fjelstul, J. (2014). IMEX America Conference entitled Generation Y and the Meeting Industry. Fall, 2014, Las Vegas.
- Fjelstul, J. & Severt, K. (2014). Resort and Commercial Recreation Association National Conference entitled Vehicle Electrification: A Destination Sustainability Case Study Initiative. Fall, 2014, Dubuque, IA.
- Fjelstul, J. & Fyall, A. (2013). 2nd World Research Summit for Tourism and Hospitality: Crossing the Bridge entitled Sustainable Drive Tourism: A Catalyst for Change? UCF Rosen College of Hospitality Management, Orlando.
- Fjelstul, J. (2013). Resort and Commercial Recreation Association National Conference entitled Drive Tourism: Profiling the Solo Traveler. November, 2013, Fernandina Beach, Florida.

Fjelstul, J. & Severt, K. (2013). International Society of Travel and Tourism Educators 2013 Conference entitled Exploring Motivational Influences for RV Travel by Market Segmentation. Fall, 2013, Detroit.

Severt, K. & Fjelstul, J. (2013). IMEX America Conference entitled An Investigation of Event Specification Inefficiencies. Fall, 2013, Las Vegas.

Severt, K. & Fjelstul, J. (2013). Southeast CHRIE Spring Conference entitled Analyzing Information Communication Technology in the Process of Event Specifications in Convention Hotels. Spring, 2013, Atlanta, GA.

Breiter, D., Fjelstul, J., & Fyall, A. (2013). Making Waves International Conference on Events (ICE) entitled Exploring Wellbeing in Tradeshows and Exhibitions, Bournemouth University, UK.

Fjelstul, J. (2012). Resort and Commercial Recreation Association National Conference entitled Campground Attributes Valued by the RV Traveler: Is this Really Camping? November, 2012, St. Petersburg, Florida.

Severt, K., Fjelstul, J., & Breiter, D. (2011). I-CHRIE Conference entitled Event Preferences from the Generation Y Perspective, July, 2011, Denver.

Fjelstul, J. & Severt, K. (2010). Resort and Commercial Recreation Association National Conference entitled Examining the Use of RV Travel Forums for Campground Searches, November, 2010, Bend, Oregon.

Fjelstul, J. & Jackson, L.A. (2010). I-CHRIE Conference entitled Diversifying Golf through Educational Initiatives, August, 2010, Puerto Rico.

Fjelstul, J., Severt, K., and Breiter, D. (2009). International Conference on Festivals & Events Research entitled An Exploratory Study on Motivators and Inhibitors to Conference Attendance: Understanding Association Membership Diversity Issues, January, 2009, Orlando.

Fjelstul, J. & Tesone, D.V. (2008). Business Economics Institute entitled Online Learning for Female Golf Professionals: A Follow-up Study, December, 2008, Las Vegas.

Fjelstul, J., Severt, K., & Breiter, D. (2008). I-CHRIE Conference entitled Generational Differences in Relation to Association Membership and Conference Attendance, August, 2008, Atlanta.

Severt, K., Fjelstul, J., & Breiter, D. (2008). EUROCHRIE Conference entitled Building association attendance: Differences between chapter, regional, and annual meetings from the perception of the attendees, October, 2008, Dubai.

## **Grants Awarded**

- 2017 Competencies for Club Management Entry Level Positions. CMAA Faculty Research Grant Program. (\$2500) (Awaiting Funding)
- 2014 Drive Tourism: An Emerging Green Agenda. Rosen College of Hospitality Management In-House Grant. (\$2500).
- 2012 A Model for Incorporating Wellness in a Tradeshow. Rosen College of Hospitality Management In-House Grant. Co-Investigator: Dr. Deborah Breiter. (\$2500).
- 2011 Understanding the RV Traveler and Lifestyle. UCF Internal Funding Program, Office of Research and Commercialization, University of Central Florida. (\$7500)
- 2010 Designing Meetings for Gen Y: A Guide for Planners and Suppliers. Meeting Planners International Foundation Grant. Co-Authors: Drs. Deborah Breiter and Kimberly Severt. (\$20,000)
- 2010 Establishing a Research Agenda in the RV Industry. Rosen College of Hospitality Management In-House Grant. (\$2000)
- 2009 Generational Differences of the Golf and Club Management Workforce. Club Managers Association of America Faculty Grant. No funds. Granted access to the membership.
- 2007 A 4-Generational Workforce: Changing Demographics for Meeting Attendees. Professional Convention Management Association. Co-Author: Dr. Deborah Breiter. (\$8661)
- 2007 Pathways to Careers in Golf and Club Management, Rosen College of Hospitality Management In-House Grant. (\$2000)

## **Invited Presentations**

- 2013 RVing in 2013. Chinese Delegation, UCF Rosen College, December.
- 2008 Hiring, Training, and Retaining a 4-Generational Workforce. Golf Industry Show, Orange County Convention Center, Orlando, January.
- 2007 Educational Designs. Meeting Professionals International Southeast Education Conference, Rosen College, August.
- 2007 Pathways to Careers in Golf and Club Management. Research Week, University of Central Florida, Spring.



## **Projects Completed**

- 2015 Master of Ceremony (4 days), 3<sup>rd</sup> Annual World Research Summit, Orlando.
- 2015 Secured UCF/USTA Partnership for Professional Tennis Management Track, Rosen College of Hospitality Management
- 2013 Master of Ceremony (4 days), 2<sup>nd</sup> Annual World Research Summit, Orlando.
- 2013 Developed the Lee Westwood/UCF Rosen College Certificate Program in Golf and Club Management.
- 2008 Successfully Developed & Defended Golf and Club Management Degree Proposal, Rosen College of Hospitality Management, October.
- 2007 Continuing Education initiative; LPGA Certificate Program, Ladies Professional Golf Association (review postponed), Fall.

## **Ad-Hoc Reviewer**

*International Journal of Hospitality Management*  
*Journal of Destination Marketing and Management*  
*Journal of Online Learning and Teaching*  
*Journal of Quality Assurance in Hospitality and Tourism*  
*International Society of Travel and Tourism Educators Annual Conference*

## **Service Activities**

### **University Committees/Service**

- 2014 Member, Project Surface Committee, United States Tennis Association
- 2013-2016 University Library Committee Member
- 2013 University Research Incentive Award Committee
- 2009-2011 Chair, Undergraduate Policy and Curriculum Committee
- 2009-2011 Executive UPCC Subcommittee Member
- 2009-2011 UCF Faculty Senator
- 2009 Undergraduate Policy and Curriculum Committee Member

2008-2011 University Travel Committee Member

**Rosen College Committees/Service**

2015-present Chair, Promotion for Instructors/Lecturers Committee

2015-present Member, TEA Department CPE Committee

2015-present Member, FLM Department CPE Committee

2016/17 Speaker, RCHM Open Houses

2016 Faculty Marshal – UCF Graduation, Fall

2014/15 Chair, Doctoral Rotation Committee

2015 Member, Graduate Teaching Awards Committee

2015 Member, Faculty Development Committee

2015 Member, TEA Department CPE Committee

2015 Member, FLM Department CPE Committee

2015 Member, Graduate Teaching Awards Committee

2015 Speaker RCHM – Lake Nona Middle School visitors

2015 Speaker RCHM – Valencia CC Direct Connect Recruiters

2014 Faculty Marshal: UCF Graduation, Fall 2014

2014 Member, Promotion for Instructors/Lecturers Committee

2014 TEA Department Promotion & Tenure Committee Member

2014 FLM Department Promotion & Tenure Committee Member

2014 Chair, Teaching Incentive Award Committee

2012-present Vice-Chair, Rosen College Faculty Assembly

2013-present Rosen College Research Awards Committee Member

2013 College Research Incentive Award Committee Member

2012-2013	Doctoral Rotation Committee Member
2013	TEA Department Promotion & Tenure Committee Member of Hospitality Management
2010-present	Member of 4 Dissertation Committees, 1 Thesis Committee, 1 LEAD Scholar Committee
2009-present	Chair, Faculty Development Committee
2013, 2012, 2010 2009, 2007	Faculty Marshal, University of Central Florida Graduation
2008	Chair, Faculty Development Committee
2007-2008	Chair, Undergraduate Policy and Curriculum Committee
2007-2008	Doctoral Rotational Committee Member
2007	Appeals Committee Member
2007	Co-op/Internship Committee Member
2006	Appeals Committee Member
2006	Undergraduate Policy and Curriculum Committee Member
2006	Co-op/Internship Committee Member

#### **Student Committees/Activities**

2005-present	Faculty Advisor for CMAA Student Chapter, Rosen College of Hospitality Management
2009	Attended the 2009 National CMAA Student Conference in Hillsboro Beach, Florida
2007-present	Facilitated Manager in Training interviews with Mirasol Country Club, Rosen College Campus
2009	Facilitated volunteers for the Tavistock Golf Tournament
2007	Organized and supervised student volunteers for the The CMAA Club Championship, Orlando

### **Industry Committees/Activities**

2007-present	FLCMAA Charity Golf Tournament Committee Member Master of Ceremonies (2016, 2014, 2011, 2010, 2009)
2015	Master of Ceremonies, 3 <sup>rd</sup> World Research Summit, Orlando
2013	Master of Ceremonies, 2 <sup>nd</sup> World Research Summit, Orlando
2006-present	Advisory, Education, and Research Board Member, LPGA

### **Awards and Honors**

2015-present	Editor, Journal of Tourism Insights
2015	Recipient of 2015/2016 UCF/RCHM Teaching Incentive Award
2015	Recipient of the UCF/RCHM Undergraduate Teaching Award
2015	Inductee, Hall of Excellence, University of Northern Iowa
2012	Recipient of UCF/RCHM Undergraduate Teaching Award
2011	Recipient of the 2010-2011 UCF Teaching Incentive Award
2008	Faculty Development Certificate for completion of IDL 6543. Authorization to develop web based courses at UCF.
2007	Faculty Intern, Club Managers Association of America
2005	Developed first online education course, LPGA
2004	Recipient of Toni Jennings Special Initiative Grant. Project entitled "Toni Jennings <i>Exceptional</i> Golf Academy
2001	LPGA Class A Teaching Professional Certification Completion
2001	Athletic Hall of Fame Inductee, University of Northern Iowa
1999, 2000	Conference "Coach of the Year", UCF

### **Course Development**

2017	HFT 4277	Club Management	Web based
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2013	HFT 4277	Club Management	Web based
2013	HFT 3353	Golf Planning & Operations I	Web based
2010	HFT 3355	Golf Planning & Operations II	F2F and Mixed Mode
2009	HFT 3384	Golf and Club Enterprises	F2F and Mixed Mode
2009	HFT 3354	Agronomy	F2F and Mixed Mode
2008	HFT 4358	Golf Course Facility Design	F2F and Mixed Mode
2008	HFT 3357	Golf Event Operations	F2F and Mixed Mode
2007	HFT 3353	Golf Planning & Operations I	F2F and Mixed Mode
2006	HFT 1357	Golf Event Operations	F2F class only
2005	HFT 4277	Club Management	F2F and Mixed Mode
2005	HFT 1356	Golf Concepts	F2F class only

### **Course Development Overview (in reverse numerical order)**

#### *HFT 4358 Golf Course Facility Design*

This course was designed to explore the different phases of golf course and facility design, the considerations for new golf course development, and the market segment most attractive to the respective facility.

#### *HFT 4277 Club Management*

The major topics to be discussed include; the management, operation, and maintenance of clubs, including member-owned, private, corporate-owned, and city/county owned. The primary purpose of the course is to provide some familiarity with board and committee organization, financing, personnel, legal and legislative requirements, marketing, insurance, membership recruitment and retention, communications and public relations.

#### *HFT 3384 Golf and Club Enterprises*

This course has been designed as a comprehensive examination of the golf and club management industry, its related national and international associations, and career path opportunities. More specifically, golf and club management operations, membership marketing and retention, and the basic rules and etiquette of golf are examined.

#### *HFT 3357 Golf Event Operations*

This course explores the design and operations of golf tournaments of all types. More specifically, the course outlines the steps required to a successful tournament, the types of tournaments available, facility and golf course preparation, the logistical needs of the players and personnel, and the marketing of the event.

*HFT 3355 Golf Planning and Operations II*

This course has been designed at an advanced and more in depth examination of the management, operation, and maintenance of golf facilities. More specifically, this class is a continuation of HFT 3353.

*HFT 3354 Agronomy*

This course is designed to highlight the responsibilities of a golf superintendent and to identify the superintendent's challenges. The course further examines turf grass management and current environmental issues and trends.

*HFT 3353 Golf Planning and Operations I*

The major topics to be discussed include the management, operation, and maintenance of golf facilities. The primary purpose of the course is to provide insight on managing the business of golf, managing employees, offering customer service, and providing golf instruction and programs.

*HFT 1356 Golf Concepts*

This course was designed as an introduction to the golf industry, its respective associations, and how hospitality management students may utilize their talent in a golf career path. The course examined the expectations of golfers and how leaders can enhance the industry.

**Professional Association Memberships**

Club Managers Association of America  
Florida Chapter of the Club Managers Association of America  
International Council on Hotel, Restaurant, and Institutional Education  
Ladies Professional Golf Association Teaching/Club Professional Membership  
National Golf Course Owners Association Allied Member  
National Golf Foundation  
Resort Commercialization and Recreation Association

