

## **Tammie J. Kaufman, Ph.D.**

Rosen College of Hospitality Management  
University of Central Florida  
Room 235  
9907 Universal Boulevard  
Orlando, FL 32819-8701

E-mail: tammie.kaufman@ucf.edu  
Office: 407-903-8033  
Fax: 407-903-8105

### **Academic Positions**

- 2009-Present Associate Professor, Department of Food Service and Lodging Management, Rosen College of Hospitality Management, University of Central Florida
- 2003-2009 Assistant Professor, Department of Food Service and Lodging Management, Rosen College of Hospitality Management, University of Central Florida
- 1998-2003 Assistant Professor, Department of Health, Exercise Science, and Recreation Management, College of Applied Sciences, University of Mississippi

### **Education**

- 1999 Ph.D., Department of Hospitality and Tourism Management, Virginia Tech Doctoral Dissertation: *A Study of the Motivations Behind Heritage Site Selection in the United States.*
- 1994 M.S., Department of Hotel, Restaurant, and Institutional Management, Virginia Tech Master's Thesis: *Bed and Breakfast Operations in Virginia: Identification of Success Factors*
- 1991 B.S., Department of Parks, Recreation, and Tourism Management, Clemson University

## **GUEST EDITOR, GRANTS, APPOINTMENTS, AWARDS, NOMINATIONS**

- 2015 Rosen College of Hospitality Research grant
- 2014 Scholarship of Teaching and Learning Research Award University of Central Florida
- 2014 Teaching Incentive Program Award University of Central Florida
- 2013 Guest Editor, Special Issue on Scholarship of Teaching and Learning in the Hospitality and Tourism Industry. *Journal of Tourism Research and Hospitality*.
- 2009 Best Paper Nomination  
Kim, P., **Kaufman, T.**, and McCleary, K. "The new generation in the industry: Hospitality/Tourism students' career preferences, sources of influence and career choice factors". 14th Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Las Vegas, Nevada.
- 2007 **Kaufman, T.** Marriott Vacation Club International Faculty Internship Grant. Amount awarded \$1,500.
- 2006 **Kaufman, T.** and Hara, T. American Resort Development Association State of the Industry Rental Study Grant. Amount awarded \$40,337.85.
- 2006 **Kaufman, T.** and Scantlebury, M. Heritage and Cultural Orlando Tourism Impact and Interest Research. Rosen College of Hospitality Management Summer Research Grant. Amount awarded \$2,000.00.
- 2004 **Kaufman, T.** Westgate Resorts Faculty Internship Appointment. Compensation awarded \$1,500.

## **PUBLICATIONS**

### *Editorial*

- 2016 **Kaufman, T.** "Active Learning in the Online Classroom". *Journal of Tourism Research and Hospitality*, 5:2.

### *Refereed Journal Articles*

- 2017        **Kaufman, T.** “Exploratory Study of the Impact of a Growth Mindset and Grit on Success in Online Learning.” *Global Educational Research Journal*.
- 2015        **Kaufman, T.** and Hoeschen, J. “Critical success factors in the Florida Bed and Breakfast industry”. *Journal of Hospitality and Tourism*, 2(3).
- 2014        **Kaufman, T. and Ricci, P.** “Creation of a Professionalism Scale for Hospitality Students: An Exploratory Study.” *SAGE Open*. October-December 2014: 1-6.
- 2013        **Kaufman, T.,** Kim, P., and McCleary, K. “The hospitality/tourism student’s attitude towards employment in the timeshare industry”. *Journal of Tourism Research and Hospitality*.
- 2011        **Kaufman, T.,** Curtis, C., and Upchurch, R. “Timeshare brand affiliation impacts”. *International Journal of Built Environment and Asset Management*: 1(1): 4-13.
- 2010        **Kaufman, T.** and Scantlebury, M. “Determining the timeshare owner-heritage/cultural tourist connection”. *Journal of Retail & Leisure Property*, 9: 65-73.
- 2010        Kim, B., McCleary, K., and Kaufman, T. “The new generation in the industry: hospitality/tourism students’ career preferences, sources of information and career choice factors”. *Journal of Hospitality & Tourism Education*, 22(3): 5-11.
- 2008        **Kaufman, T.,** Weaver, P. and Upchurch, R. “The heritage tourist: A gender perspective”. *Journal of Tourism*, 9(1): 69-88.
- 2007        Ricci, P. and **Kaufman, T.** “Managerial expectations for new hires: similarities between vacation ownership and traditional lodging”. *Journal of Teaching in Travel and Tourism*, 7(2): 35-49.
- 2007        **Kaufman, T.** and Scantlebury, M. “Cultural tourism and the vacation ownership industry”. *Journal of Leisure and Retail Property Management*, 6(3): 213-220.
- 2007        **Kaufman, T.** and Upchurch, R. (2007). “Vacation ownership: gender positioning”. *Journal of Leisure and Retail Property Management*, 6(1): 8-14.
- 2006        **Kaufman, T.** and Weaver, P. (2006). “Heritage Tourism: The Question of Age”. *The Asia Pacific Journal of Tourism Research*, 11(2): 135-146.
- 2006        **Kaufman, T.,** Severt, D., and Upchurch, R. (2006). "The Relationship between Customer Satisfaction and Customer Awareness: The Case of the Vacation

Ownership Industry". *Tourism Analysis*, 10(4): 405-409.

- 2006 **Kaufman, T.**, Upchurch, R., and Severt, D. (2006). "Vacation Ownership: Understanding the Senior Market". *Journal of Leisure and Retail Property Management.*, 5(2): 95-103.
- 2006 **Kaufman, T.** and Severt, D. "Heritage Tourism: Historic Preservationist Attitude and the Heritage Site". *Tourism Review International*, 10(3): 181-188.
- 2003 Ruffin, N., Gilbert, J., Chitwood, L. and **Kaufman, T.** "A study of Mississippi municipal park and recreation sport and activity programs for females aged eighteen and older". *Mississippi Journal of Health, Physical Education, Recreation, and Dance* Electronic journal.
- 2002 Weaver, P., **Kaufman, T.**, & Yoon, Y. " A Market Segmentation Study Based on Benefits Sought by Visitors at Heritage Sites". *Tourism Analysis*, 6(3/4): 213-222.
- 1998 **Kaufman, T.** and Weaver, P. "Marketing efforts of bed and breakfast operations: do they influence success?". *Journal of Travel and Tourism Marketing*, 7(4): 61-78.
- 1997 Weaver, P., Choi, J., and **Kaufman, T.** "Question wording and response bias: student's perceptions of ethical issues in the hospitality and tourism industry". *Journal of Hospitality and Tourism Education*, 9(2): 21-26.
- 1996 **Kaufman, T.**, Weaver, P., and Poynter, J. (1996). "Success attributes of B & B operators". *Cornell Hotel and Restaurant Administration Quarterly*, 37(4): 29-33.

### **Textbook**

- 2009 **Kaufman, T.**, Lashley, C., and Schreier, L. *Timeshare Management: An Introduction to Vacation Ownership*. Butterworth-Heinemann Publishing.

### **Chapter in Edited Volume**

- 2010 **Kaufman, T.** "The State of the Timeshare Industry". *Encyclopedia of Hospitality Management*, 2<sup>nd</sup> edition, ed. Abraham Pizam.
- 2005 **Kaufman, T.** "The State of the Timeshare Industry". *Encyclopedia of Hospitality Management*, ed. Abraham Pizam.

### *Articles in Industry Publications*

- 2006           **Kaufman, T.** “Student’s Impression of the Timeshare Industry”.  
*Developments(American Resort Development Association publication) , 48.*
- 2005           **Kaufman, T.** “Exploring the World of Timeshare”. *Developments(American  
Resort Development Association publication), 44.*

### *Certifications*

- 2006           UCF Internal Review Board Collaborative IRB Training Initiative (CITI).

### *Refereed Conference Papers in Proceedings*

#### *International*

- 2016           Kaufman, T. and Mejia, C. “Developing a predictive model for success in online learning”. Lily Conference on Designing Effective Teaching: Creating Innovative Learning Experiences in Higher Education, Asheville, North Carolina.
- 2016           **Kaufman, T.** and Hoeschen, J. "Facilitating active learning in an online environment". International Conference on College Teaching and Learning annual conference, Jacksonville, Florida.
- 2016           **Kaufman, T.** and Hoeschen, J. "Student impressions of online best practices". International Conference on College Teaching and Learning annual conference, Jacksonville, Florida.
- 2015           **Kaufman, T.** and Mejia, C. "Evening the playing field in the online classroom". Teaching Professor Technology conference, New Orleans, Louisiana.
- 2015           **Kaufman, T.** “The Use of Case Studies in an Online Learning Environment”. International Conference on College Teaching and Learning annual conference, PonteVedra Beach, Florida.
- 2015           **Kaufman, T.,** Foster, A., and Turner, A. “Online Learning: Predictors of Success”. International Conference on College Teaching and Learning annual conference, PonteVedra Beach, Florida.

- 2014 **Kaufman, T.** “Creating a Learning Centered Online Environment Through Discussion.” International Conference on College Teaching and Learning annual conference, PonteVedra Beach, Florida.
- 2014 **Kaufman, T.** “Hospitality Management College and University Internship Programs: Determining Best Practices.” International Conference on College Teaching and Learning annual conference, Ponte Vedra Beach, Florida.
- 2014 **Kaufman, T.** “Human Resource Managers View On Hospitality Students' Level of Professionalism: 2004 and 2014.” International Conference on College Teaching and Learning annual conference, Ponte Vedra Beach, Florida.
- 2013 **Kaufman, T.** “Predictors for Hospitality Student Success in an Online Course”. International Conference on College Teaching and Learning annual conference, Ponte Vedra Beach, Florida.
- 2013 **Kaufman, T.** “Analysis of listening preferences of hospitality management, part two”. Conference on Higher Education Pedagogy, Blacksburg, Virginia.
- 2012 **Kaufman, T.** “Professionalism: a self assessment of the millennials”. Conference on College Teaching and Learning annual conference, Ponte Vedra Beach, Florida.
- 2012 **Kaufman, T.** “Experiential learning in the hospitality industry: is there a best practice?”. Conference on Higher Education Pedagogy, Blacksburg, Virginia.
- 2011 **Kaufman, T.** “Analysis of listening preferences of hospitality management preferences”. International Conference on College Teaching and Learning annual conference, Ponte Vedra Beach, Florida.
- 2007 **Kaufman, T.** and Bodley, L. “Realities of employment in vacation ownership management” International Society of Travel and Tourism Educators annual conference, Charleston, S.C.
- 2006 **Kaufman, T.** and Scantlebury, M. “Heritage tourism and the timeshare industry”. International Society of Travel and Tourism Educators annual conference, Las Vegas, Nevada.
- 2006 **Kaufman, T.,** Iskat, W., and Chen, P. “Professional module development: Year two”. International Society of Travel and Tourism Educators annual conference, Las Vegas, Nevada.
- 2006 **Kaufman, T.** and Upchurch, R. “Vacation Ownership: Gender positioning”. 15<sup>th</sup> Annual Conference for Hospitality Management Education: Research in Hospitality, Leisure, and Tourism, Nottingham, United Kingdom.

- 2005 **Kaufman, T.** and Ricci, P. "Professional Module Development". International Society of Travel and Tourism Educators annual conference, Chicago, Illinois.
- 2005 Ricci, P. and **Kaufman, T.** "Job Competency Expectations For New Hires: Is There A Difference Between Vacation Ownership and Their Hotel Counterparts?". International Society of Travel and Tourism Educators annual conference, Chicago, Illinois.
- 2005 Weaver, P. and **Kaufman, T.** "Heritage Tourism: A Comparison of the Senior and the Non-Senior Market". 12th Biennial World Marketing Congress, Munster, Germany.
- 2004 **Kaufman, T.** and Severt, D. "Heritage Tourism: Historic Preservationist Attitude and the Heritage Site". Annual Council on Hotel, Restaurant, and Institutional Education Conference, Philadelphia, PA.
- 2003 Taylor, W., Gilbert, J., & **Kaufman, T.** "The perceived effects of campus recreation's outdoor pursuits programs on the retention of college freshmen in selected universities in the United States". International Conference on Outdoor Recreation, Idaho.
- 2002 **Kaufman, T.** & Weaver, P. "Heritage tourism: comparison of the senior and non-senior market". International Society of Travel and Tourism Educators conference, Salt Lake City, Utah.
- 2002 Taylor, W., Gilbert, J., **Kaufman, T.**, and Coates, T. "Collegiate outdoor recreation facilities: what did students at eight universities prefer?". 16<sup>th</sup> Annual International Conference on Outdoor Recreation & Education, Charleston, SC.
- 2000 Weaver, P. and **Kaufman, T.** "Heritage Tourism: Sharing research". 4<sup>th</sup> Biennial Conference on Tourism in Southeast Asia and Indo-China, Chiang Mai, Thailand.
- 1995 **Kaufman, T.**, Weaver, P., and Poynter, J. "Bed and breakfast operations in Virginia: identification of success factors". Council on Hotel, Restaurant, and Institutional Education Conference, Nashville, TN.
- 1994 Gustin, M., **Kaufman, T.**, Horn, G., and Weaver, P. "An exploratory study regarding environmentally oriented lodging services". Council on Hotel, Restaurant, and Institutional Education Conference, Palm Springs, CA.
- 1994 **Kaufman, T.** and Weaver, P. "Virginia's bed and breakfast inn industry". Professional Association of Innkeepers International Conference, Reston, VA.

### *National*

- 2009 Kim, P., **Kaufman, T.**, and McCleary, K. "The new generation in the industry: Hospitality/Tourism students' career preferences, sources of influence and career choice factors". 14th Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Las Vegas, Nevada.
- 2000 **Kaufman, T.** and Weaver, P. "A study of the motivations behind heritage site selection in the United States", 5<sup>th</sup> Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Houston, TX.
- 1998 **Kaufman, T.** and Weaver, P. "A study behind heritage site selection in the United States", 3<sup>rd</sup> Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Houston, TX.
- 1997 **Kaufman, T.**, Poynter, J., and Dodd, T. "Successful supply characteristics of rural tourism", 2<sup>nd</sup> Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Houston, TX.

### *Regional*

- 2004 Severt, D., and **Kaufman, T.** "The Power of Behavioral Intentions in Member-based Organizations". SE CHRIE Spring conference, Atlanta, GA.
- 2003 **Kaufman, T.** & Weaver, P. "Heritage tourism: comparison of the senior and non-senior market". SE CHRIE Fall conference, Wilmington, NC.
- 2001 **Kaufman, T.** "Market analysis of Rowan Oak visitors". Annual Mississippi Recreation and Parks Association Conference, Laurel, Mississippi.
- 1999 **Kaufman, T.** "Heritage tourism: where are we today?" Annual Mississippi Recreation and Parks Association Conference, Natchez, Mississippi.
- 1998 **Kaufman, T.** and Weaver, P. "A study behind heritage site selection in the United States". Annual South East Recreation Research Conference, Charleston, SC.

### *Refereed Conference Poster Presentations*

#### *International*

- 2007 **Chen, P.** and Kaufman, T. "Comparison of hospitality practitioners and student work values". International Society of Travel and Tourism Educators annual conference, Charleston, S.C.



### *National*

- 2009 Adams, K., **Kaufman, T.**, and Severt, K. "Hospitality students' self perception of professionalism: a cross-cultural study". 14th Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Las Vegas, Nevada.
- 2006 Carpenter, M. and **Kaufman, T.** "Vacation ownership: an exploratory study in consumer education". 11th Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Seattle, Washington.
- 2006 Murphy, K., DiPietro, R., and **Kaufman, T.** "A Proposed Research Agenda for Determining Best Human Resource Practices in U.S. Casual Dining Restaurants". 11th Annual Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism, Seattle, Washington.

## **TEACHING**

### *Teaching Grants and Enhancements Awards*

- 2014 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Predictors for Online Student Success: A Cross Disciplinary Approach.
- 2012 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Analysis of listening styles of faculty and students.
- 2011 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track winter grant recipient, Amount awarded \$500.
- 2011 Excellence in Undergraduate Teaching, Rosen College, University of Central Florida
- 2011 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Experiential learning in the hospitality industry: is there a best practice?.
- 2010 UCF Faculty Center for Teaching and Learning Faculty Development

Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Analysis of listening styles of faculty and students.

- 2009 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Creating a learning centered teaching environment.
- 2008 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Faculty Center Track summer grant recipient, Amount awarded \$800. Testing Comprehension of audio and video use in face-to-face and on-line teaching.
- 2007 UCF Course Development and Web Service ADL (Assisted Distributive Learning) Training (for online course development and delivery).
- 2006 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Scholarship of Teaching and Learning Track summer grant recipient, Amount awarded \$1,000. Professional module development year two.
- 2005 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Scholarship of Teaching and Learning Track summer grant recipient, Amount awarded \$1,000. Developing a professionalism module for hospitality management teaching and learning.
- 2005 UCF Faculty Teaching and Learning Center, Course Innovation Project, Amount awarded \$500.
- 2004 UCF Faculty Center for Teaching and Learning Faculty Development Conference, Diversity Initiatives Track summer grant recipient, Amount awarded \$1,000.

***Invited Newsletter Articles***

- 2009 **Kaufman, T.** “To click or not to click”. *Faculty Focus newsletter*, University of Central Florida Faculty Teaching and Learning Center publication, 8(2): 5.
- 2005 **Kaufman, T.** “The alchemy of teaching and research”. *Faculty Focus newsletter*, University of Central Florida Faculty Teaching and Learning Center publication, 4(5): 5.

***Faculty Teaching and Learning Center Book Club***

- 2013            Courage to Teach. Parker J. Price
- 2012            Mad at School. Margaret Price
- 2011            Outliers: The Story of Success. Malcolm Gladwell
- 2010            The Art of Happiness. Dalai Lama and Howard C. Cutler
- 2010            College of the Overwhelmed. Richard Kadison and Theresa Foy DiGeronimo
- 2009            Save the World on Your Own Time. Stanley Fish
- 2009            Why Don't Students Like School? Daniel Willingham

***Doctoral Dissertation***

**Committee Member**

- 2001            Taylor, Wayne. "The perceived effects of campus recreation's outdoor pursuits programs on the retention of college freshmen in selected universities in the United States".

***Graduate Thesis***

**Chair**

- 2001            Pertzborn, Matthew. "Motivational factors of college students to participate in outdoor pursuit activities".

**Committee Member**

- 2006            Cobos, Liza, "A study of the effectiveness of web-marketing practices of leading tourism organizations".
- 2002            Garcia, Juan. "Latin American baseball players and the process of acculturation in the United States".

- 2001 Ruffin, Natalie. “A study of Mississippi municipal park and recreation sport and activity programs for females aged eighteen and older”.
- 2000 Hatchett, Andrew. “The effects of motivation, personality, and self-efficacy on exercise adherence”.

*Undergraduate Honors Thesis*

**Chair**

- 2013 Perez, E. “College student’s attitudes towards green hotel offerings.”
- 2009 Rash, C. “Success Attributes of Bed and Breakfasts in Florida”.

*Class Research Projects*

- 2007 Vacation Ownership Resort Development (undergraduate), Orlando vacation ownership amenities study, survey created and data collected as a class project.
- 2005 Guest Services Management (graduate), Vacation ownership: an exploratory study in consumer education, survey created and focus groups administered to vacation owners at an international branded vacation ownership company as a class project.

*Courses Taught (University of Central Florida)*

**Graduate**

Guest Services Management

**Undergraduate**

Introduction to Hospitality and Tourism Management  
 Lodging Operations  
 Principles in Resort Timesharing  
 Timeshare Resort Sales Tactics and Strategies  
 Tourism Management  
 Vacation Ownership Resort Management  
 Vacation Ownership Resort Development

*Courses Taught (University of Mississippi)*

**Graduate**

Leisure Services Administration  
Park and Recreation Program Development and Promotion  
Principles and Practices of Leisure and Recreation

**Undergraduate**

Administration of Park and Recreation Programs  
Current Issues in Travel and Tourism Management  
Outdoor Recreation  
Park and Recreation Programs Leadership

***Professional Development***

2007           Advanced Distributed Learning (ADL), Web-based training for online teaching.  
Courses converted to Mixed Mode classes  
                  Principles in Resort Timesharing  
                  Timeshare Resort Sales Tactics and Strategies  
                  Vacation Ownership Resort Management  
                  Vacation Ownership Resort Development

**SERVICE**

***Editorial Board Member, Grant Reviewer, Manuscript Reviewer, Textbook Reviewer, Editor, Textbook Endorsement***

**International**

Spring 2013   Member, Editorial Board, Journal of Tourism Research and Hospitality.  
-present

Fall 2016       Reviewer, International Journal of Hospitality Management

Spring 2016    Reviewer, Journal of Hospitality and Tourism

Fall 2015       Reviewer, Journal of Hospitality and Tourism

Spring 2014    Reviewer, Journal of Hospitality and Tourism

Fall 2104       Reviewer, Journal of Tourism Research and Hospitality

Fall 2013       Reviewer, International Journal of Hospitality Management

Fall 2013 Reviewer, Rosen College Internal Grant

Fall 2013 Reviewer, 2014 Conference on Higher Education Pedagogy

Fall 2013 Reviewer, Worldwide Hospitality and Tourism Themes

Summer 2013 Reviewer, Special Issue in Tourism Review

Summer 2013 Reviewer, Journal of Tourism Research and Hospitality

Fall 2012 Reviewer, Journal of Hospitality & Tourism Research

Winter 2012 Reviewer, Cornell Hospitality Quarterly

Winter 2012 Reviewer, Journal of Quality Assurance in Hospitality and Tourism

Fall 2011 Reviewer, Cornell Hospitality Quarterly

Summer 2011 Reviewer, Cornell Hospitality Quarterly

Summer 2011 Reviewer, Sage Publications

Fall 2010 Reviewer, Cornell Hospitality Quarterly

Spring 2010 Reviewer, Tourism Management

Spring 2010 Reviewer, Wiley and Sons Text Book

Winter 2010 Reviewer, International Journal of Contemporary Hospitality Management

Summer 2009 Reviewer, Cornell Hospitality Quarterly

Summer 2009 Reviewer, EuroCHRIE international conference

Winter 2009 Reviewer, International CHRIE conference

Fall 2008 Reviewer, ARDA International Foundation, Vacation Timeshare Owners Study grant

Fall 2008 Reviewer, New Heritage Tourism Conference

Fall 2008 Reviewer, Cornell Hospitality Quarterly

Winter 2008 Reviewer, Current Issues in Tourism

Spring 2008 Reviewer, Cornell Hospitality Quarterly  
Summer 2007 Reviewer, International Journal of Contemporary Hospitality Management  
Spring 2007 Reviewer, International Journal of Hospitality Management  
Fall 2006 Reviewer, International Journal of Hospitality Management  
Fall 2005 Reviewer, Conference on Graduate Education and Graduate Student Research in Hospitality and Tourism  
Fall 2005 Textbook Endorsement, Elsevier Publishing  
Spring 2005 Editor, ARDA Timeshare Resource Manual  
Spring 2005 Reviewer, Prentice Hall Text Book  
Fall 2004 Reviewer, Prentice Hall Text Book

## **University**

### ***University Service***

Spring 2017 Member, SOTL selection committee  
Spring 2017 Member, Visiting Research Scholar Guidelines committee  
Spring 2017 Chair, CPE committee  
Spring 2017 Member, College Promotion and Tenure committee  
Spring 2017 Member, Promotion and Tenure guidelines committee  
Fall 2017 Member, RIA selection committee  
2015-2017 Member, College Search committee  
2015-Present Member, Athletic Advisory Committee  
2013-Present Member, Undergraduate Research Committee  
2009-2015 Member, University Personnel committee

Spring 2015 Member, SOTL selection committee  
2005-2015 Member, Undergraduate Common Program Oversight Committee  
Spring 2010 Reviewer, UCF Faculty Advisor award  
Winter 2009 Reviewer, UCF Faculty Mentoring grant  
Spring 2009 Reviewer, UCF service grant  
2008-2010 Member, Faculty Senate  
2008-2010 Member, Faculty Senate Steering committee  
2008-2010 Member, Faculty Senate Committee on Committees  
2008-2009 Liaison, Faculty Teaching and Learning Center  
2007-2008 Member, Who's Who University Selection Committee  
2006 Member, Graduate Curriculum Committee

***College Service***

2015-2016 Member, Search committee  
2015-2016 Member, RIA selection committee  
2015-2016 Member, Sabbatical selection committee  
2015-2016 Member, Promotion and Tenure committee  
2014-2015 Member, Associate Dean selection committee  
2014-2015 Member, RIA selection committee  
2013-2014 Chair, RIA selection committee  
2014 Chair, Sabbatical selection committee  
2014 Member, University Research award selection committee  
2013 Member, RIA selection committee



2007-Present Member, Faculty Development committee

2012 Member, Search committee

2010 Member, Search committee

2010 Graduation, Faculty Representative

2007-2010 Member, Faculty Research committee

2007-2008 Supervising editor, Rosen College Faculty Research Newsletter

2004-2008 Member, Graduate Curriculum Committee

2004-2007 Member, Coop/Internship Committee

2008 Facilitator and Creator, ARDA-UCF Conference scholarships, Five Rosen College Students received full conference scholarships (air, travel, lodging, and conference registration) to the 2008 American Resort and Development Association conference

2006-2008 Chair, American Resort Development Association International Foundation UCF Advisory Board

2003-2009 Member, American Resort Development Association International Foundation UCF Advisory Board

2007-2009 Advisor and Founder, Futures in Vacation Ownership student organization

2005 Presenter, University of Central Florida Open House

2004 Grand Marshall, University of Central Florida graduation

2004 Presenter, University of Central Florida Open House

***Department Service***

2015-2016 Chair, Cumulative Progress Evaluation committee

2014-2015 Chair, Cumulative Progress Evaluation committee

2010 Member, Lodging curriculum committee

2009 Chair, Annual Evaluation-Research committee

2008 Member, Curriculum development committee

2006 Member, Search Committee

2004-2005 Member, Search Committee

***Professional Service***

***Organization Offices and Contributions***

**National Organizations**

2007-2009 Member, University Relations Committee, American Resort Development Association, Washington, D.C.

2006-2009 Member, Research Committee, American Resort Development Association, Washington, D.C.

2004-2009 Member, Professional Development Committee, American Resort Development Association, Washington, D.C.

**International Company**

Fall 2004-  
Fall 2008 Volunteer Supervisor, Interval International Timeshare Investment Conference, Orlando, FL.