



UCF

# Rosen College of Hospitality Management

UNIVERSITY OF CENTRAL FLORIDA

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**Live and work in Asia, Central America or  
Europe next Spring 2020!**



**Opportunities available in  
Japan, Costa Rica, Panama and Portugal**

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## **Japan Spring 2020 Internships (6 months)**

ST. REGIS, Osaka, Japan

RITZ-CARLTON, Kyoto, Japan

SHANGRI-LA, Tokyo, Japan

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Property: **ST. REGIS, A MARRIOTT PROPERTY**

**Location:** Osaka, Japan

**Duration:** Spring Internship (January-July 2020)

**Position:** Rooms Intern

**Position:** Food & Beverage Intern

Under the supervision of Managers and Supervisors in Rooms / Food & Beverage Division, Rooms / F&B Intern's main task is to provide a high quality stay / service experience that exceeds customer expectations by working in a team and attend to all guest's needs as well as striving to make a lasting impression. Rooms intern works in Butler or Housekeeping, may works in the both department depending on business circumstances. Food & Beverage intern works in any one of restaurants or private dining (room service).

**St. Regis is one of luxury hotel brands of Marriott International.** The St. Regis Osaka is located at close proximity to popular destinations and the city's most exclusive shopping districts. 160 guest rooms and suites offer residential elegance and our signature St. Regis Butlers tailor guests' experience with personalized attention. Unique dining experiences are the hallmarks of our three exclusive restaurants and a bar. Rue d'or features classically inspired French bistro cuisine and ambiance with a contemporary twist. At La Veduta, discerning diners can savor the innovative delights of a Northern Italian cuisine. WAJO offers the finest course menus that combine premium meat selections, Kobe beef and Ishigaki Island Kitachi Premium Beef, with handpicked seasonal ingredients in the setting inspired by tearooms from Azuchi-Momoyama era. The St. Regis Bar offers an artful, luxurious destination with a view for sophisticated cocktails, afternoon tea, and small plates.

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**Property:** RITZ-CARLTON

**Location:** Kyoto, Japan

**Duration:** Spring Internship (February 1-July 31, 2020)

**Position:** Hospitality Intern

### **A 5-STAR KYOTO LUXURY HOTEL**

Steeped in history and honed by luxury, The Ritz-Carlton, Kyoto expresses the culture of its city in a language of thoughtful details. This begins at arrival, when a kimono-clad Lady guides you to your guest room for check-in over traditional Japanese tea. It continues with the 409 pieces of modern Japanese artwork on display throughout the hotel, and with the signature cuisine and cultural experiences on offer.

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**Property:** SHANGRI-LA

**Location:** Tokyo, Japan

**Duration:** Spring Internship (January-July 2020)

**Positions:** F&B Service Intern

Primarily an operational internship within the Food & Beverage service department. The interns will each be assigned to a specific outlet (ie. Italian restaurant, Lobby Lounge, In Room Dining).

**Positions:** F&B Associate Intern

The interns will be assigned to one of the 3 outlets (Italian Restaurant, Lobby Lounge, In Room Dining) and will assume an operational internship.

#### **A FIVE STAR TOKYO LUXURY HOTEL**

**Shangri-La Hotel, Tokyo** is a five star luxury hotel which occupies the top 11 floors of the 37-floor, mixed-use Marunouchi Trust Tower Main Building. Shangri-La Hotel, Tokyo was named Five Star Hotel by Forbes Travel Guide in 2018. The hotel has also been awarded the Best Hotel in Japan by Tripadvisor “Travelers’ Choice™ Hotel Awards”. // The Shangri-La group’s tradition of service excellence started with the opening of Shangri-La Hotel, Singapore, in 1971, and is based on the core values of Sincerity, Humility, Helpfulness, Respect, Courtesy and Selflessness.

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#### **All positions in Japan provide the following:**

Proper supervision and an orientation for:

- The work environment and the conditions of the internship
- Basic language and cultural training
- Meaningful and responsible work assignments
- Hourly pay
- Hourly wage

Some properties offer FREE of charge:

- Clean housing with bed, linens, pillows, towels, and dresser or closet for clothes (*dorm style, multiple beds per room, live on property*)
- Clean bathroom with hot and cold running water (may be shared bathroom)
- Wifi and study areas
- Kitchen with stove, cooking and eating utensils
- Meals - at least ONE per day provided

\*\*\*Students may work up to 40 hours per week with 2 days off per week\*\*\*

**\*\*\*Airfare not included\*\*\***

Students will be contacted for an SKYPE interview by the employer.  
The Internship Faculty will assist all students with the VISA process to work in Japan.  
You must have a valid passport that will not expire until at least December 2020.  
*See application timeline below and instructions at the end of this email.*

### **Spring 2020 Internships in Japan Application Timeline:**

Deadline for students to apply	September 8, 2019
Schedule and conduct interviews	September 2019
Announcement of selected students by	October 4, 2019
Certificate of Eligibility process in Japan	October and November 2019
VISA process in USA	November and December 2019
Students start work	January 2020
Students end work	June or July 2020 (6-month VISA)

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**Costa Rica SPRING 2020 Internships (3 Month Internships)**  
**SELINA, Jaco**  
**SELINA, Manuel Antonio**  
**SELINA, San Jose**  
**HOTEL COSTA VERDE, Manuel Antonio National Park**

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**Property: SELINA JACO**  
**Location: Jaco, Costa Rica**

**Duration:** Spring Internship (February - April 2020)

**Positions:** F&B Intern

**Positions:** Hospitality Intern

**Positions:** Hotel Administration

Get caught up in Jaco, Costa Rica's anything-goes lifestyle. Here, you won't waste a day searching for things to do. With two national parks a stone's throw away and plenty to do in town, Selina is ready and waiting to show you the best of this energetic surf hamlet. Ride on horseback through the rainforest or take an ATV tour to waterfalls and beaches off the beaten path. Get your adrenaline pumping with a bungee jump or zipline through the forest canopy. The best part? The surfing, of course! Big waves attract surfers from all over the world, and Selina Surf Club is the go-to spot for anyone seeking a board rental or surfing lessons in Jaco. Close out the day with a relaxing yoga session, drinks by the pool, or a social event with our vibrant community. Selina stands out for its connectivity, sense of community, and commitment to sustainability. You will not run out of things to do in this beachy paradise!

**Property:** **SELINA SAN JOSE**

**Location:** San Jose, Costa Rica

**Duration:** Spring Internship (February - April 2020)

**Positions:** F&B Intern

**Positions:** Hospitality Intern

**Positions:** Hotel Administration

Welcome to the first urban Selina in San Jose, Costa Rica! This place is a hotspot for adventurers, working nomads, hippies, and artists alike. San Jose's art, cuisine, nightlife, and spirit will be an energizing and enjoyable slap on the face! Full of nouveau Latin flavor, there are almost too many things to see in San Jose Costa Rica. Start the day with a stroll with Saturday shoppers through the San Jose farmers market. Then, join the crowds in Parque La Sabana to join a pick-up football game or visit one of the many museums in the country's cultural capital. Get out of the city for some exciting day trips. From rafting the rapids of the Rio Pacuare to exploring the Manuel Antonio National Park or sampling some homegrown coffee, San Jose is the perfect starting point to see the best of Costa Rica. Return in time to dance the night away with our Selina community before waking up to do it all over again the next day.

**Property:** **SELINA MANUEL ANTONIO**

**Location:** Manuel Antonio, Costa Rica

**Duration:** Spring Internship (February - April 2020)

**Positions:** F&B Intern

**Positions:** Hospitality Intern

Welcome to "the pearl of the Costa Rican Pacific." Manuel Antonio, Costa Rica is a breathtaking beach paradise surrounded by lush rainforest and teeming with biodiversity. Rugged rainforest, white-sand beaches and coral reefs compete for your attention with some truly exceptional wildlife. Selina Manuel Antonio is perfectly positioned to show you all the best things to do. We're just a short distance from Playa Espadilla, one of the most beautiful beaches in Costa Rica. Catch one of the best day trips with a tour from Selina. You can't leave Manuel Antonio without visiting its National Park, where you can get up close and personal with troops of monkeys, scores of iguanas, and more – if you're lucky, maybe even a sloth! Thrill-seekers will love rafting down the Rio Naranjo, while those looking for some R&R can post up at Selina's pool with a drink from The Playground to their heart's content.

Manuel Antonio, Costa Rica is a haven for eco-buffs and adventure seekers alike!

*\*\*\*Positions can be rotational and switch between up to 2 departments and/or locations\*\*\**

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**Property:** HOTEL COSTA VERDE

**Location:** Manuel Antonio National Park, Costa Rica

**Duration:** Spring Internship (February - April 2020)

**Position:** Social Media/Internet Marketing Internship

Post content daily on Facebook, Instagram and other social media platforms!

**The intern will:**

- Take photos for the websites and social media
- Develop and maintain a list of client's names/email from the reservation system
- Catalog art work/pages for promotions
- Perform SEO tasks
- **Advance knowledge** of WordPress is **required** for daily additions, revisions and maintenance of the property websites:  
[www.costaverde.com](http://www.costaverde.com), [www.costaverdeinn.com](http://www.costaverdeinn.com) and [www.elavion.net](http://www.elavion.net)  
*All websites are in WordPress and this skill is a MUST for the role!*
- Spanish is a plus

Located three hundred yards from the beach overlooking the world famous Manuel Antonio National Park, Costa Verde features 3 cliff-side pools, four unique restaurants and “Still more monkeys than people” - Not to mention the most exclusive hotel suite in Costa Rica as featured on the Travel Channel!

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**Panama SPRING 2020 Internships (3 Month Internships)**

**SELINA, Casco Viejo**

**SELINA, Corporate Headquarters (Panama City)**

**SELINA, Playa Venao**

**SELINA, Pedasi**

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**Property: SELINA CASCO VIEJO**

**Location: Panama City, Panama**

**Duration:** Spring Internship (February - April 2020)

**Position:** F&B Intern

**Position:** Hotel Administration

Casco Viejo is the historic part of Panama City filled with colonial style buildings, cathedrals and museums. This UNESCO World Heritage town is filled with bohemian vibes, hip eateries and a happening nightlife that boasts the best Panama City party culture. This city is truly Insta-worthy. Wander aimlessly on cobblestone streets that take you everywhere from metropolitan cathedrals, vibrant plazas teeming and buzzing with local life, to colonial mansions you've probably only seen in movies. The city is known to have a pulsing and exciting nightlife that you can be sure will have you dancing under the stars until the wee hours of the morning. Don't forget to tour the Panama Canal, head downtown for views from gleaming modern skyscrapers, visit the jungle or take a day trip to a nearby beach.

**Property: SELINA CORPORATE HEADQUARTERS**

**Location: Panama City, Panama**

**Duration:** Spring Internship (February - April 2020)

**Position:** Sales Project Management

**Position:** Junior Project Management

**Position:** Human Resources

Whether you're a digital nomad, family on vacation, adventurous backpacker, or surfer looking for paradise, you've come to the right place. Participate in the complete ecosystem of Selina: stay, eat, work, surf, explore, and find a deeper connection with the world. Meet your tribe when you stay with Selina.

**Property: SELINA PLAYA VENAO**

**Location: Playa Venao, Panama**

**Duration:** Spring Internship (February - April 2020)

**Positions:** F&B Intern

With a reputation as a "heaven on earth," Playa Venao, Panama has transformed from a wild beach town to a go-to destination. Stretches of white sand, candy-colored houses, and a surfer-bohemian vibe make this the perfect setting for seekers of tranquility and bliss. Venao is one of the best places to surf in Panama with waves for every level of skill. This town wakes up early to make the most of the surf breaks, and the beaches get busier throughout the day. Need a break from the sand? Venture inland for a canopy tour of Cañas in the Azuero peninsula, or, head off the coast to explore the Isla Iguana or go fishing off Isla Cañas.

**Property:** SELINA PEDASI

**Location:** Pedasi, Panama

**Duration:** Spring Internship (February - April 2020)

**Positions:** F&B Intern

**Positions:** Hospitality Intern

Pedasi, Panama is a destination insulated from change and revered for its colonial roots, traditional festivals and extravagant carnival celebrations. Land in this charming town and wander the streets to take in gorgeous architecture. Visit this undiscovered gem for unbelievable fishing and some of the best surfing beaches in the world. Take a boat off the coast to visit the wildlife sanctuary of Isla Iguana, or scout for turtles at nearby Isla Cañas. Whale watching is some of the best in the world, if you're here at the right time of year. But there's more to the waters than just whales. Playa El Lagarto is great for those just starting out, while the breaks at Playa El Toro will satisfy any level of surfer.

*\*\*\*Positions can be rotational and switch between up to 2 departments and/or locations\*\*\**

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## **Portugal SPRING 2020 Internships (3 Month Internships)**

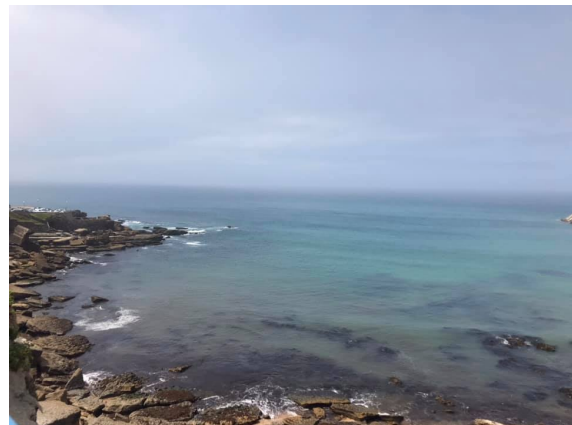
**SELINA, Ericeira**

**SELINA, Lisbon**

**SELINA, Porto**

**SELINA, Vila Nova**

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**Property:** SELINA ERICEIRA

**Location:** Ericeira, Portugal

**Duration:** Spring Internship (February - April 2020)

**Company Website:**

**Position:** Sales and Marketing Intern

**Position:** Hospitality Intern

A hop, skip and a jump away from Lisbon, Ericeira is a cool surf haven infused with local Portuguese flavor. Perfect for surfers of all levels, this charming coastal town blends a friendly atmosphere with great swells all year round. Sample some traditional Portuguese seafood between surf sessions. On the rare day the weather doesn't cooperate, head to nearby Lisbon to soak up all the culture your heart desires.



**Property: SELINA SECRET GARDEN LISBON**

**Location: Lisbon, Portugal**

**Duration:** Spring Internship (February - April 2020)

**Position:** Sales and Marketing Intern

**Position:** Hospitality Intern

Built on seven hills, Lisbon is the city of sunshine. Enjoy some of the best weather in Europe coupled with colorful and picturesque buildings. Hike up hills for stunning views, historic sites, Fado music, ginjina cherry liqueur, and more. Portuguese cuisine is considered one of the freshest in the world - choose from one of almost 4000 restaurants, bars, and clubs to experience all that the locals have to offer!

**Property: SELINA PORTO**

**Location: Porto, Portugal**

**Duration:** Spring Internship (February - April 2020)

**Position:** Sales and Marketing Intern

**Position:** Hospitality Intern

Porto is one of those hidden gems in Europe that's still largely undiscovered. Experience the true local flavor of Portugal when you stroll among the many UNESCO World Heritage sites and winding alleys of this charming city. Sample port wine straight from the source, stumble upon some amazing street art, take in views from the many lookout points, and spend the day sampling street food while meeting friendly locals. Porto gardens, coastal walks, and historic sites will keep you busy!

**Property: SELINA VILA NOVA**

**Location: Milfontes, Portugal**

**Duration:** Spring Internship (February - April 2020)

**Position:** Sales and Marketing Intern

**Position:** Hospitality Intern

Located halfway between Lisbon and Faro, Villa Nova de Milfontes is a small coastal town with a picturesque, sandy beach. Favored by locals, it's largely undiscovered by foreign visitors. Delight in traditional Portuguese cobbled streets and remarkable views of the relatively untouched beaches. Enjoy fresh seafood and a taste of real Portugal while catching up on some serious relaxation.

*\*\*\*Positions can be rotational and switch between up to 2 departments and/or locations\*\*\**

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**Application Requirements for all Properties  
in Costa Rica, Panama and Portugal:**

**Current Students and Alumni can apply**

**Valid passport required**

**All positions provide the following:**

**Proper supervision and an orientation for:**

- The work environment and the conditions of the internship
- Basic language and cultural training
- Meaningful and responsible work assignments

**Compensation:**

- Clean housing with bed, linens, pillows, towels, and dresser or closet for clothes (*dorm style, multiple beds per room, live on property*)
- Clean bathroom with hot and cold running water (may be shared bathroom)
- Wifi and study areas
- Kitchen with stove, cooking and eating utensils
- Meals - at least ONE per day provided
- Participation in Selina Gives Back (Selina Properties only)

\*\*\*Students may work up to 40 hours per week with 2 days off per week\*\*\*

\*\*\*Airfare to Panama, Costa Rica or Portugal NOT included\*\*\*

**Spring 2020 Internships in Costa Rica, Panama and Portugal**

**Application Timeline:**

Deadline for students to apply	September 29, 2019
Schedule and conduct interviews	October 2019
Announcement of selected students by	October 31, 2019
Students start work	February or March 2020
Students end work	April or May 2020 (90 DAY VISA)

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**ARE YOU INTERESTED?**

In order to be considered for one of these AMAZING opportunities in Japan, Costa Rica, Panama, or Portugal please complete this application and email a copy of your International Resume and Rosen Professional Internships Student Agreement!

**Your application is not complete until you have followed all of the steps listed below:**

- 1) Complete the [SPRING 2020 INTERNATIONAL INTERNSHIP APPLICATION](#) in its entirety and submit it.
- 2) Convert your current resume into the proper International Resume format: [International Resume Template](#)\*\*For assistance in updating your resume please reach out to

3) Print and sign the [ROSEN PROFESSIONAL INTERNSHIPS AGREEMENT](#)

4) Email a copy of your International Resume and RPI Student Agreement to [David.Wixted@ucf.edu](mailto:David.Wixted@ucf.edu) - Within the email be sure to include the name of the Internship opportunity that you are interested in, and reference that you have completed the application.

***\*\*\*These internships are for SERIOUS, PROFESSIONAL STUDENTS ONLY. You represent yourself, as well as the Rosen College of Hospitality Management. Your behavior is your brand and ours! Unprofessional behavior in the workplace will not be tolerated, and will result in failure of the Internship Course\*\*\****

**Deadline to Apply:**

**September 8, 2019 (Japan properties)**

**September 29, 2019 (all other properties)**

Students will be contacted for an SKYPE interview by the employer, so check your email daily. Check your SPAM folder as well!

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University of Central Florida  
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