

From the Dean's Desk

Welcome to the September 13, 2019, communique "From the Dean's Desk". Summer's over. We are back in the classroom teaching the future leaders of the hospitality industry through comprehensive and innovative academic programs, knowledge creation through research and dynamic worldwide industry and community partnerships.

Speaking of those worldwide partnerships, our students get immeasurable experience in the summer time through our Study Abroad programs and internships. This summer students worked in paid internships with Japanese hotels, tourism, and events venues. Our current Japanese partners are the Ritz-Carlton Kvoto, KPG Hotel and Resorts Kafuu Resort in Okinawa, the Japanese Association of Shrines and Temples in Tokyo, Hotel Rivage Akebono in Fukui, Takami Bridal in Kyoto, the Marriott in Tokyo (part of the Mori Trust Hotel Group), and Hotel Granvia in Kyoto (part of the Japan West Railway hotel group).



Counting this summer, so far 52 Rosen College students have worked in paid positions for either three or six-month internships in Japan over the past five years. Beginning in May 2020, we will welcome the Ritz-Carlton Tokyo and Shangri-La Tokyo as paid sixmonth internships.

This summer we also saw our students heading to Latin America. In Panama, Central America, four students interned in newly established international internship programs at Selina Playa Venao, Selina Pedasi and Selina Casco Viejo. The students worked in Events/Entertainment, Sales/Marketing, and learned about food and beverage and guest services. The valuable experiences gained by the students in Japan and Panama will enhance their cultural sensitivities and provide a new perspective on hospitality and tourism management techniques. We are exploring international internship programs in Portugal and Brazil and we hope to see students there in Spring 2020.

In short term Study Abroad, Instructor Ray Eddy and 18 students took a 16-day trip across Spain, France, Germany, and the Netherlands. They visited four theme parks, an amazing festival called Puy du Fou, a music and arts festival called Grec Fest, and got to experience Bastille Day in Paris. They witnessed an actual chariot race at Puy du Fou, the Arc de Triomphe, Disney Paris, a flume ride at Phantasialand in Cologne, Germany, and a behind-the-scenes meeting with the head of Efteling in the Netherlands.

Long term Study Abroad also has its success stories. Nadley Nazaire, 18' was recently promoted and transferred to Four Seasons Hotel Silicon Valley at East Palo Alto, California, as their new Assistant Front Office Manager. Nadley started his career with Four Seasons in Seattle on the front desk, one year ago in 2018, right after graduation. During his time at Rosen College, Nadley studied abroad at Breda University in the Netherlands. Since joining Four Seasons he's had the opportunity to work not only in

Seattle, but also on the beautiful Hawaiian island of Lanai.

And then there is Welsonne Renoir. Welsonne is a 2016 graduate of Rosen College and the Assistant Director of Housekeeping at The Breakers Palm Beach. He studied abroad at The Hong Kong Polytechnic University in 2014-15. He was also an intern at the Kafuu Resort in Okinawa, Japan. See how an international experience in Study Abroad can enhance your career! If we believe that the world is a book, those who do not travel only read the first chapter! We want to make sure that we prepare our students with a strong international sense and savviness to be competitive at the global level!

<u>Study Abroad</u> fairs are happening on main campus on September 19 and here at the Rosen College campus on October 2. We want our students to experience the world. What better way than through Study Abroad opportunities!

Charge On!

Goucheng Wang

Youcheng Wang, Ph.D., Dean UCF Rosen College of Hospitality Management

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