

UNIVERSITY OF CENTRAL FLORIDA

From the Dean's Desk

Welcome to the 34th Communique *From the Dean's Desk*. We hope you're staying safe and healthy! We shifted our focus a bit during the month of March and early April as we began navigating the new normal resulting from coronavirus COVID-19. We would like to take this opportunity to share news of what has changed and what remains the same at UCF Rosen College.

We have experienced many changes in the past five weeks and life is obviously not the same anymore for our students, faculty, staff and our community. All 13 colleges at the University of Central Florida, including Rosen College, have migrated to online instruction. Because of UCF's investment into online teaching and learning over the past 20+ years, forging a path as a national leader in digital learning, this transition has proven to be smooth and successful. Our faculty is now teaching and grading through Webcourses, using videos and photographs, along with PowerPoint presentations, to continue educating our students. Online learning will continue through summer sessions A, B, C and D. We know that online courses are not the same as in-person, face-to-face interaction in the classrooms and lecture halls, but with social distancing, we must stay apart to keep us all healthy and safe.



Our Advising & Student Services Office has also moved online. The office is committed to supporting our students to achieve their educational goals, which means virtual student support where students have the ability to set up an appointment through email with a specific advisor, and then have a Zoom advising session to select and register for classes and get support. Additionally, Advising & Student Services has also automatically enrolled all declared majors within Rosen College into the "0" credit hour Rosen College Undergraduate Advising Guide via Webcourses. This advising tool is a valuable resource for academic notices, forms, policies and procedures.

Internships are a key component of the academic experience here at UCF Rosen College. In fact, they are a requirement for graduation. However, coronavirus shut downs of the hospitality industry have heavily impacted our internship programs, in the United States and abroad. Many students registered for internships in Japan, Panama and other countries this summer. UCF Rosen College's Internship faculty team quickly put together new FAQs and made themselves available to students via email, phone calls, Zoom and a communication hub, to share news and information that addresses how students can fulfill their internship requirements moving forward. Information is being shared on the Rosen College website: https://hospitality.ucf.edu/students/current-students/internships/.

The UCF Financial Aid Office is hosting Zoom info sessions for incoming students to help them navigate understanding the costs, payments structures, forms and scholarships that go along with being a college student. In case you missed it, here is the link to the recording of a recent Zoom Financial Aid session: https://www.facebook.com/UCFadmissions/videos/277573429916951/.

While so much has changed, the one thing that remains the same is that UCF Rosen College, its leadership, faculty and staff are committed to the success of our students. Our students are our greatest assets, they are the future leaders of not only the hospitality industry, but also the global economy, and we are here to support them through this and any other crisis we may face.

Stay Healthy! Charge On!

Goucheng Wang