



UCF

Rosen College of
Hospitality Management

UNIVERSITY OF CENTRAL FLORIDA

COMING SOON!

GLEAM Network



RESTAURANT INDUSTRY STUDENT MENTOR PROGRAM

Piloting an industry student mentor program to support UCF Rosen students in navigating their careers and working on their one big leadership development area.

A virtual, high touch, eight week program providing bi-weekly engagement with experienced industry leaders in collaboration with the Global Leadership Enhancement & Mentorship Network - GLEAM Network

gleamnetwork.net

UCF Rosen College & the GLEAM Network

Present

A Unique Mentorship Opportunity for Restaurant & Foodservice Management Majors!!!

Who:	<p>GLEAM: <i>Global Leadership Enhancement & Mentorship Network</i>, a volunteer-based organization of restaurant and foodservice experts dedicated to enhancing the leadership journey.</p> <p>UCF Restaurant & Foodservice Management (RFM) Majors: Seeking five RFM majors needed to pilot this amazing mentorship opportunity.</p>
When:	During the Fall 2020 semester, 8 weeks in October 2020 – November 2020
Where:	Fully virtual!
Why:	<ul style="list-style-type: none"> ○ Gain invaluable advice toward navigating your F&B career with industry executives ○ Be a part of launching this pilot at UCF Rosen College with GLEAM ○ This program will count toward your "PREP" hours!
What:	<p>Work together with your GLEAM mentor on "One Big Thing" this semester:</p> <ol style="list-style-type: none"> 1. Identify on developmental area 2. Create your developmental plan 3. Work with your GLEAM mentor on specific activities toward your One Big Thing 4. Align on support to implement your One Big Thing 5. Develop timelines and success criteria for your career objectives <p>Meet a total of 4 hours with your GLEAM mentor and work your plan!</p>
How:	<p>Fall 2020 Timeline</p> <ul style="list-style-type: none"> ○ By Friday, September 11: Write a 200-300 word essay to include: <ul style="list-style-type: none"> ○ <i>Why do you want to participate in this program? & What is your "One Big Thing" you would like to explore with your mentor?</i> ○ <i>Include a faculty reference (email)</i> ○ <i>This must be a Word document attached in an email, submitted with your resume by 5:00 PM EST to David.Wixted@ucf.edu</i> ○ By Friday, September 18: You will be contacted if selected to participate ○ By Friday, September 25: Deadline to apply with GLEAM ○ By Monday, September 28: You will be notified of your mentor & next steps! ○ On Friday, October 2: Attend a mandatory virtual orientation ○ Start your program with your GLEAM Mentor by October 5, 2020

UCF Rosen College & GLEAM Mentorship Program Details

GLEAM Mentee Application Process:	<ol style="list-style-type: none"> 1. Student mentees assigned/vetted by UCF Rosen College Faculty 2. Online survey application 3. Mentors assigned/vetted by GLEAM
Communication Agreement:	<ol style="list-style-type: none"> 1. Frequency of meetings: minimum 2 times/month 2. Primary method: Virtual communication 3. Preferred communication to set up meetings and meeting times
Commitment Agreement:	<ol style="list-style-type: none"> 1. Monthly meetings up to 2 hours/month (weekly or bi-weekly) 2. Contingency planning 3. Tracking/evidence of meeting
Mentee Outcomes:	<ol style="list-style-type: none"> 1. The mentee will propose their "One Big Thing" 2. The mentee will prioritize these topics 3. The mentor will evaluate the topics and also propose others based on their experience within the industry 4. The mentor will help envision potential career paths for discussion 5. It is critical that both the mentee and mentor co-create the experience/relationship
Mentee Deliverables (all in Webcourses):	<ol style="list-style-type: none"> 1. Weekly discussion postings/journal via Webcourses <ul style="list-style-type: none"> o 10/5/20: Program start: contact/virtual/meet your <u>mentor</u> o 10/11/20: Identify on developmental area o 10/18/20: Create your developmental plan o 10/25/20: Work with your GLEAM <u>mentor</u> on specific activities toward your One Big Thing o 11/1/20: <i>Check-in survey with GLEAM team</i> o 11/15/20: Align on support with your mentor to implement your One Big Thing o 11/22/20: Develop timelines and success criteria with your <u>mentor</u> for your career objectives 2. 11/29/20: 3-page report on outcomes of your One Big Thing & <i>check-in survey with GLEAM team</i> 3. A 5-7 minute virtual Zoom presentation with or without your mentor (be creative!) about your One Big Thing (date to be determined in November/December 2020)
Best Practices:	<ol style="list-style-type: none"> 1. UCF Rosen College Pillars: Professionalism, Leadership, Service 2. A mechanism for voicing concerns early and often, for both the mentor and the mentee 3. UCF students are protected by FERPA and other regulations regarding privacy and protections subject to evaluation by faculty and administrators at UCF Rosen College 4. Students are restricted from sharing personal or private information with the mentor