



2021-2022

DEAN'S AMBASSADORS

Supporters of the UCF Rosen College of Hospitality Management,

I am delighted to introduce you to the 2021-2022 Rosen College Leadership Council (RCLC). This exemplary group of Dean's Student Ambassadors represent a commitment to the UCF Rosen College's three pillars of excellence: Leadership, Professionalism, and Service. These students embody the College's values and Service Promise as shown through the remarkable example they set.



The position of a RCLC Dean's Student Ambassador is unique as these students serve as advocates, advisors, and role models. RCLC members provide specialized experiences for both students and visitors of our college by sharing their unique experiences and showcasing their unparalleled passion for the college and the industry. Through their interactions, members of our communities are able to gain a true understanding of what the Rosen College and the spirit of hospitality is all about.

This booklet provides information on how each Rosen College Leadership Council member exemplifies leadership, professionalism, and service to the institution. RCLC students are committed to a variety of engagement activities including honor societies, mentorship programs, student organizations, LEAD Scholars, diversity committees, and philanthropy opportunities. This group can be seen around campus creating events for the student body, mentoring fellow peers, and developing initiatives that support other students' growth, development, and involvement in the campus community.

I am proud of the valuable contributions the Rosen College Leadership Council has made to our college. It is my hope that all stakeholders, supporters, and friends of the Rosen College will have the chance to connect with RCLC Dean's Student Ambassadors to experience, firsthand, their distinct professionalism, dedication to service, and exceptional leadership.

Youcheng Wang

Youcheng Wang, Ph.D. Dean
UCF Rosen College of Hospitality Management



ELIZABETH RUTKOVSKY
PRESIDENT / SENIOR

Hometown

Manhasset, NY

Major, Minor, & Certificate

Hospitality Management

Information Technology Track

Minor in Marketing

Certificate in HR

Favorite Course

Hospitality Marketing

Work Experience

Student Assistant, UCF First Year Experience

HR Analytics Intern, CVS Health

Professional Human Resources Intern, ETP LLC

Campus Involvement

Chair, President's Leadership Council

Founder and President, Human Resources

Development Association

OSSM Peer Mentor, UCF First Year Experience

SDES Vice President's Student Advisory Council

Peer Mentor, LEAD Scholars Academy

Honors

Burnett Honors College

LEAD Scholars Academy

Eta Sigma Delta Honor Society

Knights of Distinction

President's Honor Roll

Career Aspirations

To implement a service mindset into human resources

Work Experience

Children's Activities Hostess, Walt Disney World Resort

Attractions Attendant, Universal Orlando Resort

Peer Advisor, UCF College of Business

Administration

Campus Involvement

Co-Founder and Vice President, Business

Opportunities for Student Success

Peer Mentor, Peer Outreach Mentorship Program

Honors

LEAD Scholars Academy

President's Honor Roll

Dean's List

Career Aspirations

To become a successful leader in the theme park industry



BROOKE MORRIS
VICE PRESIDENT / SENIOR

Hometown

Mount Dora, FL

Major

Entertainment Management

Favorite Course

Operational Issues in Theme Parks



PAULINA ABAD VENEGAS
SENIOR

Hometown

Mexico City , MX

Majors

Hospitality Management
Senior Living Management

Favorite Course

Guest Services Management

Work Experience

Student Assistant, Rosen College Library
Facility Manager, UCF Recreation and
Wellness Center

Reservations & Guest Services Intern,
Kaffu Resor, Okinawa

Campus Involvement

Executive Board Chair and Mentor, Peer
Outreach Mentoring Program

Honors

President's Honor Roll

Dean's List

Career Aspirations

To adapt services to seniors and sustainable
tourism

Work Experience

Food & Beverage Supervisor, Rosen Shingle Creek

Front Desk Agent, Rosen Shingle Creek

Hostess & Server, Seasons 52

Front Desk, Rosen College Student Services

Campus Involvement

Mentee Support Leader & Mentee, Peer Outreach
Mentoring Program

President, Cultures Around the World

Member, Rosen College Diversity Committee

Secretary, Florida Restaurant & Lodging Association

Team Member, Rosen Knight-Thon

Honors

Dean's List

UCF Scholars Award

Harris Rosen Scholarship

Career Aspirations

To be a hotel manager for a luxury brand



JIDA AWA
JUNIOR

Hometown

Damascus, Syria

Major

Hospitality Management
Lodging Track

Favorite Course

Lodging Operations



CITLALI AYALA
SENIOR

Hometown

Florida City, FL

Major & Minor

Hospitality Management
Business Administration

Favorite Course

Restaurant Management

Work Experience

Front Desk Agent, Rosen Centre Hotel

Hostess & Runner, Stern Seafood

Staff Member, AmeriCorps

Campus Involvement

Vice President, Cultures Around the World

Volunteer Engagement Director, Mexican Student Association

Peer Mentor, Peer Outreach Mentoring Program

Secretary, Eta Sigma Delta Honor Society

Honors

POMP Mentee of the Year Award

Dean's List

Career Aspirations

To be a leader in the hospitality industry

Work Experience

Studio Assistant, Andi Mejia + Co

Deep Water Lifeguard, Disney's Yacht & Beach Club

Resident Assistant, UCF Housing & Residence Life

ResortHospitality Concierge Buffet Host, Disney's

Boardwalk Inn Innkeeper's Club Lounge

Manager, Trainer, Intern, Waitstaff, & Captain,

Cedar Lakes Estate

Swim Instructor & Lifeguard, YMCA

Campus Involvement

President, Association of Bridal Consultants

Treasurer, UCF Wine Club

President, Rosen Area Council

Vice President, Happiest Club On Earth

Honors

LEAD Scholars Academy

President's Honor Roll

Harris Rosen Hospitality Management Scholarship

Career Aspirations

To be an event designer



DANIELLE BELLETTIERE
SENIOR

Hometown

Slate Hill, NY

Major

Hospitality Management
Event Management

Favorite Course

Introduction to
Hospitality & Tourism



KAREN BODDEN

JUNIOR

Hometown

La Ceiba, Honduras

Major

Hospitality Management
Lodging Track

Favorite Course

Hospitality & Tourism
Marketing

Work Experience

Member Services & Fitness Attendant, UCF
Recreation & Wellness Center

Server & Cashier, Amore Mio Gelato & Café

Office Assistant, El Diamante Gas Station

Campus Involvement

Co-President, National Society of Minorities in
Hospitality

Secretary, Cultures Around the World

Volunteer Coordinator, Rosen Life

Peer Mentor, Events Team, & Social Media Team,
Peer Outreach Mentoring Program

Honors

Young SKAL Orlando Chapter

President's Honor Roll

Latin American and Caribbean Scholarship

Career Aspirations

To be a manager in the hotel industry

Work Experience

Hotel Reservations Customer Care Intern, Hilton

Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program

Member, Women's Club Volleyball Team

Honors

President's Honor Roll

Rosen College Housing Scholarship

Career Aspirations

To work in the luxury hotel sector



ALEXA CAPUTO

JUNIOR

Hometown

Cherry Hill, NJ

Major

Hospitality Management

Favorite Course

Theme Park & Attraction
Management



CONSTANTIN CLAASSEN
JUNIOR

Hometown

Johns Creek, GA

Majors

Hospitality Management
Event Management

Favorite Course

Managing the Employee
Experience in Theme
Parks

Work Experience

Guest Services Coordinator, Universal Orlando
Resort

Team Leader, UCF Burnett Honors College

Campus Involvement

Student Director, Rosen Life

Vice President, Future Theme Park Leaders
Association

Resident Assistant, Rosen College Apartments

Honors

Burnett Honors College

Dean's List

National Merit Scholar

Career Aspirations

To work in events & VIP management in the theme
park industry

Work Experience

Attractions Attendant, Universal Orlando Resort

Leadership Development Intern, HersheyPark

Attractions Attendant, SeaWorld Orlando

Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program

Member, Future Theme Park Leaders Association

Honors

President's Honor Roll

Dean's List

CFHLA Scholarship

Career Aspirations

To be a Senior Manager of Attractions Operations
at Universal Orlando Resort



BELLA CORTIER
SENIOR

Hometown

New Port Richey, FL

Major

Hospitality Management
Theme Park Track

Favorite Course

Operational Issues in
Theme Parks



KATHY LI
JUNIOR

Hometown

East Brunswick, NJ

Major

Hospitality Management

Favorite Course

Introduction to
Hospitality & Tourism

Work Experience

Resort Concierge, Walt Disney World Resort
Balloon Handler, Rubio Arts Corporation
Orientation Leader, UCF First Year Experience
Tour Guide, UCF Undergraduate Admissions
Character Performer, Dreams That Glow Events
Guest Service Staff & Parking Attendant, Addition
Financial Arena

Campus Involvement

Passholder, Future Theme Park Leaders Association
Peer Mentor, Peer Outreach Mentoring Program
OSSM Peer Mentor, UCF First Year Experience
SLS 1501 Peer Mentor, UCF First Year Experience

Honors

Dean's List
CFHLA Scholarship Recipient
Harris Rosen Scholarship Recipient

Career Aspirations

To work in the Recreations Department for a luxury
hotel

Work Experience

Merchandise Hostess, Disney's Art of Animation
Resort
Front of House Associate & Trainer, Gideon's
Bakehouse at Disney Springs

Campus Involvement

Executive Board & Mentee, Peer Outreach
Mentoring Program

Honors

Harris Rosen Hospitality Management Scholarship
President's Honor Roll
Dean's List

Career Aspirations

To be a Guest Experience Manager at Walt Disney
World



ALYSSA MARRESE
SOPHOMORE

Hometown

Littleton, MA

Major

Hospitality Management

Favorite Course

Theme Park & Attraction
Management



AUTUMN OPPENHEIMER
JUNIOR

Hometown

Clearwater, FL

Major

Hospitality Management

Favorite Course

Principles of Resort
Timesharing

Work Experience

Intern, JOR Hospitality Solutions

Front Desk Agent, Luxury Resort on Martha's
Vineyard

Campus Involvement

President, National Society of Minorities in
Hospitality

Vice President of Programs & Education, Knights
Special Events Society

Honors

Dean's List

Luxury Leadership Certification, JOR Hospitality
Solutions

CFHLA Foundation Hospitality Scholarship

Pinnacle Vodka Scholarship

Career Aspirations

To be a general manager of a luxury hotel

Work Experience

Professional Intern, Entertainment Technology
Partners

Internship Assistant, UCF Rosen College

Resident Assistant, Rosen College Apartments

Service Advocate, Target

Campus Involvement

Membership Director, National Society of
Minorities in Hospitality

Athlete, UCF Club Tennis

Photographer, Legacy Scholar

Honors

Burnett Honors College

LEAD Scholars Academy

President's Honor Roll

Gilman Scholarship Recipient

Career Aspirations

To be a multifaceted musician



DIGRAY OLCIMA
JUNIOR

Hometown

Coral Springs, FL

Major & Minor

Entertainment Management
Leadership Studies

Favorite Course

Music Business



KYLIE RIDDLE
JUNIOR

Hometown

Columbia, MD

Major & Minor

Hospitality Management
Business

Favorite Course

Hospitality Industry
Finance

Work Experience

Banquet Server, Interlachen Country Club
Concierge, Disney's Contemporary Resort
Merchandise Cast Member, Walt Disney World
Client Relations Coordinator, JOR Hospitality
Solutions
Hostess, Disney's Grand Floridian Resort & Spa
Hostess, Takeout, & Server, Uncle Julio's Mexican
from Scratch

Campus Involvement

Events Director, Strike Magazine UCF
Peer Mentor, Peer Outreach Mentoring Program
Member, Zeta Tau Alpha

Honors

Burnett Honors College
Eta Sigma Delta Honor Society
Dean's List
Pegasus Gold Scholar

Career Aspirations

To be a leader in the lodging industry

Work Experience

Event Sales Assistant, Orlando Wedding and
Party Rentals
Venue Coordinator, The Balcony
Server, Interlachen Country Club
Barista, The Coffee Factory and Cafe
Food Runner, Loews Sapphire Falls Resort

Campus Involvement

Vice President, Association of Bridal Consultants
Member, Campus Activities Board

Honors

Dean's List
CFHLA Scholarship

Career Aspirations

To work in the wedding industry as a wedding
planner or marketing director



OLIVIA ROUDEBUSH
SENIOR

Hometown

Brussels, Belgium

Major & Minor

Event Management
Marketing

Favorite Course

Guest Services
Management



FAISAL TEARO

JUNIOR

Hometown

Riyadh, Saudi Arabia

Major

Event Management

Favorite Course

Entertainment Arts &
Events

Work Experience

Game Coordinator, UCF Knights Hospitality

Ride Operator, Six Flags Great Adventure

Lifeguard, Six Flags Great Adventure

Clerk, Chbib Trading Company

Campus Involvement

Assistant Volunteer, 91st Saudi National Day

Honors

President's Honor Roll

Qiddiya Undergraduate Scholarship

Yamamah University Debate Tournament Award

Career Aspirations

To be a leader in Qiddiya entertainment city

Work Experience

Entertainment Team Member, Universal Orlando
Resort

Events Intern, Whitney Carillon Events

Trainer & Baker, Gideon's Bakehouse Disney
Springs

Undergraduate Admissions Ambassador & Tour
Guide, UCF Undergraduate Admissions

Campus Involvement

Treasurer, Happiest Club on Earth

Member, Honors Congress

Member, Future Theme Park Leaders Association

Honors

Burnett Honors College

Eta Sigma Delta Honor Society

Dean's List

Pegasus Gold Scholar

Career Aspirations

To coordinate events for a theme park or hotel



LAUREN TOMA

JUNIOR

Hometown

Lemont, IL

Major & Minor

Hospitality Management
Leadership Studies

Favorite Course

Theme Park & Attraction
Management



LINDSAY WIGHTMAN
SENIOR / SECOND DEGREE

Hometown

Safety Harbor, FL

Major & Certificate

Hospitality Management
Organizational Leadership

Favorite Course

Guest Services Management

Education

B.A. Visual Arts & Emerging Media Management '19

Work Experience

Merchandise Cast Member, Walt Disney World
Disney College Program, Walt Disney World
Resort Entrance Operations Team Member,
Universal Orlando Resort

Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program
Assistant Board, Association of Bridal Consultants
Member, Future Theme Park Leaders Association
Member, UCF National Association of Catering and
Events

Member, MPI Knights

Member, Happiest Club on Earth

Honors

President's Honor Roll

LEAD Scholars Academy

Career Aspirations

To work in the event planning industry

VANESSA GONZALEZ, MA

DIRECTOR, ROSEN COLLEGE LEADERSHIP COUNCIL

ACADEMIC ADVISOR III

MA, EDUCATIONAL LEADERSHIP

Awards & Honors

Dr. Judith Sindlinger Outstanding New
Advisor Award

FLACADA Rising Star Award

NACADA Region 4 Excellence in Advising -
New Advisor Award

NACADA Global Certificate of Merit, New
Advisor category



For any questions or inquiries related to the
Rosen College Leadership Council, you may
contact Vanessa at Vanessa.Gonzalez2@ucf.edu