

At UCF Rosen College of Hospitality Management students are our most cherished investments, and we treat them as we would like to be treated ourselves. That is why we provide a plethora of Student Services to make their time with us, while earning a degree, a fulfilling and memorable journey. In this communique From the Dean's Desk, we will look at some of those Student Services and how they meet the needs of our student population.

One of the points in the college's service promise is "We practice what we teach: Leadership, Professionalism, and Service." These three principals are the basis for how we provide services to our students. On the second floor of our Rosen campus building, we have two suites of offices that work to meet the needs of our students. In suite 201, advisers are at the ready for in-person consultations and online advising sessions as well. The online advising is a convenience added for our students who are working in the industry and not always on campus. Students can schedule an in-person or virtual advising session during normal business hours and plot out their Pegasus Path to success leading to graduation. Also, in the Student Services suite is CAPS, Counseling and Psychological Services. Licensed mental health counselors are available for our students on campus and for virtual appointments, and there is a 24-hour hotline for students who are in crisis. You can learn more about our Student Services by visiting our [website](#).



The other suite of offices that caters to student success is in room 214. This is where our Internships and our Career Services Departments are located. The Internships Department connects all Rosen College students with a host of paid internships which helps to jumpstart their careers in lodging, restaurants, theme parks and attractions, hospitality human resources, hospitality business administration, tourism services, senior living management and more. Within the same suite of offices, students can connect with Career Services, where they can learn to craft their resumes, conduct mock interviews, learn how to network, discover how to find a mentor, get access to job fairs, plus a host of other tools and services to help them develop into the future leaders of the hospitality industry. This year 99 percent of our students had jobs upon graduation and 60 percent of them were continuing with industry partners and employers where they had worked as interns. Learn more about our [Internships](#) and [Career Services](#) on our website.

Another service contributing to our students' success is the special tutoring for accounting and finance students provided by our faculty. In any given semester, five or six faculty members dedicate time, Monday through Thursday to tutor students who need help understanding the principles or who just want to increase their grades in the courses. The accounting and finance tutoring schedule can be found at the bottom of the [faculty directory](#).

Outside of academic services, there are also services to keep students healthy and for them to have fun. The [Rosen College Clinic](#), staffed by licensed medical personnel is open Monday – Friday, hours vary. The clinic provides a variety of health services for ill students and healthy ones. There is also access to after-hours care and virtual visits are offered. The clinic is offered in partnership with the Rosen Medical Center, a health benefit provided to all Rosen Hotels & Resorts staff. To address student food insecurity issues, the college has the [Knights Helping Knights Pineapple Pantry](#), open to students to gather 10 items per visit to keep hunger at bay. On the fun side, [Rosen Life](#) provides opportunities for students to get involved with clubs and organizations ranging from those with professional ties like MPI (Meeting Planners International), FTPLA (Future Theme Park Leaders Association) and NSMH (National Society of Minorities in Hospitality) to some that are for fun and entertainment like the Wine Club and Pineapple Theatre.

UCF Rosen College of Hospitality Management provides a well-balanced academic curriculum, enhanced by student services that encompass care for the mind, body and spirit. It is why our students become loyal alumni upon graduation and why when we say Go Knights the response is always Charge On!

Youcheng Wang

[Youcheng Wang, Ph.D., Dean](#)

UCF Rosen College of Hospitality Management

You may find previous issues of "From the Dean's Desk" [HERE!](#)

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