

# 2022-2023 DEAN'S AMBASSADORS

Supporters of the UCF Rosen College of Hospitality Management,

I am delighted to introduce you to the 2022-2023 Rosen College Leadership Council (RCLC). This exemplary group of Dean's Student Ambassadors represent a commitment to the UCF Rosen College's three pillars of excellence: Leadership, Professionalism, and Service. These students embody the College's values and Service Promise as shown through the remarkable example they set.



The position of a RCLC Dean's Student Ambassador is unique as these students serve as advocates, advisors, and role models. RCLC members provide specialized experiences for both students and visitors of our college by sharing their unique experiences and showcasing their unparalleled passion for the college and the industry. Through their interactions, members of our communities are able to gain a true understanding of what the Rosen College and the spirit of hospitality is all about.

This booklet provides information on how each Rosen College Leadership Council member exemplifies leadership, professionalism, and service to the institution. RCLC students are committed to a variety of engagement activities including honor societies, mentorship programs, student organizations, LEAD Scholars, diversity committees, and philanthropy opportunities. This group can be seen around campus creating events for the student body, mentoring fellow peers, and developing initiatives that support other students' growth, development, and involvement in the campus community.

I am proud of the valuable contributions the Rosen College Leadership Council has made to our college. It is my hope that all stakeholders, supporters, and friends of the Rosen College will have the chance to connect with RCLC Dean's Student Ambassadors to experience, firsthand, their distinct professionalism, dedication to service, and exceptional leadership.

Goucheng Wang

Youcheng Wang, Ph.D. Dean UCF Rosen College of Hospitality Management



ALEXA CAPUTO

PRESIDENT | SENIOR

Hometown
Cherry Hill, NJ

Major, Minor, & Certificate
Hospitality Management
Certificate in Beverage
Management
Favorite Course
History and Culture of
Wine

# **Work Experience**

VIP Services Concierge, Waldorf Astoria Orlando Hilton HRCC Team Member Communications Intern, Hilton Corporate

#### Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program Member, Women's Club Volleyball Team Member, Wine Club

#### Honors

Eta Sigma Delta Honor Society President's Honor Roll Luxury Leadership Certification, JOR Hospitality Solutions

#### **Career Aspirations**

To work in the Corporate Quality Assurance sector of hotel brands.

### Work Experience

Rotational Intern, Loews Hotels & Co.

Resort Operations Intern, Marriott Vacations Worldwide

Building Manager, UCF Recreation & Wellness Center

# Campus Involvement

Festival Director, Rosen Life

Peer Mentor, Peer Outreach Mentoring Program

#### **Honors**

Young SKAL Orlando Chapter Latin American and Carribbean Scholarship CFHLA Scholarship

Peer Mentor of the Year Award

#### **Career Aspirations**

To be a manager in the hotel industry



KAREN BODDEN VICE PRESIDENT / SENIOR <u>Hometown</u>

La Ceiba, Honduras

<u>Major</u>

**Hospitality Management** 

<u>Favorite Course</u>

**Hospitality Communications** 



SAMAR AL HASHMI
JUNIOR
Hometown
Muscat, Oman
Majors
Event Management
Marketing
Favorite Course
Event Services

# **Work Experience**

Social Media & Store Manager, Amani Karim's Luxury Beauty and Spa Volunteer, ITF Davis Cup NBO Golf Classic Final

Volunteer Director, UCF Homecoming

# **Campus Involvement**

Volunteer Director, UCF Homecoming

#### Honors

President's Honor Roll
Dean's List
Omani Government Scholarship

#### **Career Aspirations**

To work in the Ministry of Tourism in Oman to help develop and expand the tourism and hospitality sector of Oman.

#### <u>Work Experience</u>

Front of house, Chick-Fil-A Marketing Intern, Mall at Millenia Food & Beverage Supervisor, Rosen Shingle Creek Front Desk Agent, Rosen Shingle Creek Hostess & Server, Seasons 52 Front Desk, Rosen College Student Services

#### Campus Involvement

Member, President's Leadership Council
Mentee Support Leader & Mentee, POMP
President/ Founder, Cultures Around the World
Member, Rosen College Diversity Committee
Member, MUSLIM Student Association
Young Skal, Skal International Orlando
Secretary, Florida Restaurant & Lodging Association
Team Member, Rosen Knight-Thon
Rosen Area Council

#### Honors

Toni Wisne Sabrina Foundation Scholarship
Harris Rosen Hospitality Management Scholarship
University of Central Florida Award
G.R.I.T Award
AHLA Foundation Scholarship
Arthur J. Packard Memorial Scholarship
Iris Larson Student scholarship

#### **Career Aspirations**

Have her own company in social media and event planning



JIDA AWA

JUNIOR

Hometown
Damascus, Syria
Major
Hospitality Management
Information Technology
Favorite Course
Restaurant Management



CITLALI AYALA SENIOR

Hometown
Florida City, FL
Major & Minor
Hospitality Management
Business Administration
Favorite Course
Restaurant Management

# **Work Experience**

Event Concierge, Hyatt Regency Orlando Front Desk Agent, Rosen Centre Hotel Hostess & Runner, Stern Seafood Staff Member, AmeriCorps

#### Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program

#### **Honors**

POMP Mentee of the Year Award Dean's List

#### **Career Aspirations**

To be a leader in the hospitality industry

# Work Experience

Entrance Operations Intern, Universal Orlando Resort

Student Director, Rosen Life Resident Assistant, Rosen College

# Campus Involvement

President, Future Theme Park Leaders Association Student Director, Rosen Life

#### **Honors**

Burnett Honors College President's Honor Roll

#### **Career Aspirations**

To become a leader in the theme park industry.



CONSTANTIN CLAASSEN SENIOR

<u>Hometown</u> Stuttgart, Germany <u>Major</u>

Hospitality Management Event Management <u>Favorite Course</u>

Managing the Employee
Experience in Theme
Parks



# BELLA CORTIER SENIOR

Hometown

New Port Richey, FL

Major

Hospitality Management Theme Park Track

Favorite Course

Operational Issues in Theme Parks

#### Work Experience

Attraction Operations Safety & Compliance Intern, Universal Orlando Resort

Leadership Development Intern/Rides Group Supervisor, HersheyPark

Attractions Attendant, Universal Orlando Resort Attractions Attendant, SeaWorld Orlando

#### Campus Involvement

Peer Mentor, Peer Outreach Mentoring Program Member, Future Theme Park Leaders Association Undergraduate Admissions Campus Ambassador

#### **Honors**

President's Honor Roll Dean's List CFHLA Scholarship

#### **Career Aspirations**

To be a Senior Manager of Attractions Operations at Universal Orlando Resort

#### <u>Work Experience</u>

Entertainment Character Performer, Walt Disney World Resort Concierge, Walt Disney World Resort Balloon Handler, Rubio Arts Corporation Orientation Leader, UCF First Year Experience Undergraduate Admissions Ambassador, UCF Character Performer, Dreams That Glow Events

#### Campus Involvement

Member, Future Theme Park Leaders Association Peer Mentor and Team Lead for the Health and Pompercise Team, Peer Outreach Mentoring Program OSSM Peer Mentor, UCF First Year Experience

#### Honors

Dean's List
LEAD Scholars Academy
CFHLA Scholarship Recipient
Harris Rosen Scholarship Recipient
Tourism Orlando Leadership Program Graduation Certificate
Career Aspirations
To be a Duty Manager of Hotel Operations within a well-known theme park.



KATHY LI
SENIOR

Hometown
East Brunswick, NJ

Major
Hospitality Management

Favorite Course
Introduction to
Hospitality & Tourism



ALYSSA MARRESE
JUNIOR

Hometown
Littleton, MA

Major
Hospitality Management
Favorite Course
Cruiseline Operations

# <u> Work Experience</u>

Rooms Division Intern, Hyatt Regency Orlando Merchandise Hostess, Disney's Art of Animation Resort

Front of House Associate & Trainer, Gideon's Bakehouse at Disney Springs

# Campus Involvement

Mentor, Peer Outreach Mentoring Program Undergraduate Admissions Ambassador, Rosen College

Peer Mentor, Strategies for Success Course

#### Honors

President's Honor Roll Dean's List

#### **Career Aspirations**

To be a future leader of the hospitality industry specializing in guest experiences and events.

# Work Experience

Seasonal Team Captain- Entrance Operations, Universal's Volcano Bay

Entrance Operations Intern, Universal's Volcano Bay Event Staff, Orlando Informer

Event Guide- Event Operations, Universal Studios Attractions Attendant- Harry Potter and the Escape from Gringotts, Universal Studios

Orientation Team Leader, UCF Office of Student Involvement

# Campus Involvement

Secretary, Future Theme Park Leaders Association

#### <u>Honors</u>

Dean's List

IAAPA Scholarship Recipient

# Career Aspirations

To be a future leader in Theme Park Operations.



MACLANE MAUTZ JUNIOR

Hometown

St. Petersburg, FL

<u>Major</u>

Hospitality Management Theme Parks & Attractions Track

**Favorite Course** 

Legal Environment



MIICHAEL MESTRE
SOPHOMORE
Hometown
Miami, FL
Major
Hospitality Management
Business Administration
Favorite Course
Introduction to
Hospitality

# **Work Experience**

Executive Assistant/Trainer, Ignite Fit Training Rowing Coach, Miami International Rowhouse Fan Services Supervisor and Food and Beverage Commissioner, Special Olympics USA Games 2022

#### Campus Involvement

Spirit Splash Director, UCF Homecoming Selections Director, LEAD Scholars Academy Member, Catholic Campus Ministry

#### **Honors**

Dean's List LEAD Scholars Academy <u>Career Aspirations</u>

To be a general manager of a large resort.

# Work Experience

Golf Coach, First Tee of North Florida Relief Supervisor/ Server, Vicars Landing

# Campus Involvement

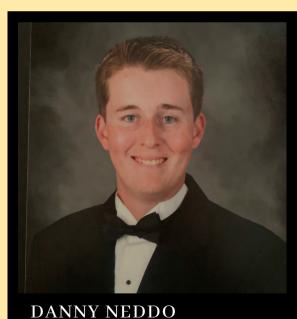
Chapter President, Club Management Association of America

#### Honors

Eta Sigma Delta Honor Society Phi Eta Sigma Delta Honor Society LEAD Scholars Academy President's Honor Roll Dean's Honor Roll

#### Career Aspirations

To be a General Manager in the Club Management Industry.



JUNIOR

Hometown
Ponte Vedra Beach, FL
Major & Minor
Hospitality Management
Certificate in Managing
Sporting Events
Favorite Course
Hospitality
Communications



# AUTUMN OPPENHEIMER SENIOR

<u>Hometown</u> Clearwater, FL <u>Major</u>

Hospitality Management Certificate in Beverage Management

<u>Favorite Course</u> Lodging Operations

### Work Experience

Guest Experience Expert & Learning Coordinator, The Ritz-Carlton

Intern, JOR Hospitality Solutions

Front Desk Agent, The Winnetu Oceanside Resort

#### Campus Involvement

President, National Society of Minorities in Hospitality

Vice President of Programs & Education, Knights Special Events Society

#### **Honors**

Dean's List

CFHLA Foundation Hospitality Scholarship Pinnacle Vodka Scholarship

Top Ten Knight

Florida Bright Futures Academic Scholar

#### **Career Aspirations**

To be within Operations at a Luxury Hotel/Resort.

### Work Experience

Recreation Attendant, Four Seasons Orlando Front Office Host, Hyatt Regency Orlando Guest Arrivals, Sea World Orlando

# Campus Involvement

Vice President, Cultures Around the World

#### <u>Honors</u>

President's Honor Roll

Dean's List

Harris Rosen Scholarship Recipient

Global UCF LAC Scholarship Recipient

CFHLA Scholarship Recipient

#### **Career Aspirations**

To own and manage a Boutique Hotel in Colombia or either work on Cruise Lines as a Senior Analyst.



ANA PATINO SENIOR Hometown Colombia

Major & Minor
Hospitality Management

<u>Favorite Course</u> Legal Environment



OLIVIA ROUDEBUSH SENIOR

Hometown
Brussels, Belgium

Major & Minor
Event Management
Marketing
Favorite Course

# Work Experience

Social Media Manager, DGBEK Studios Wedding Planner Assistant, Taylor Rae Events Event Sales Assistant, Orlando Wedding and Party Rentals

Venue Coordinator, The Balcony Server, Interlachen Country Club Barista, The Coffee Factory and Cafe Food Runner, Loews Sapphire Falls Resort

# Campus Involvement

President, Wedding Event and Design Students (WEDS)

#### **Honors**

Dean's List

#### **Career Aspirations**

To work in the wedding industry as a wedding planner and designer, or creative wedding photographer

# Work Experience

**Guest Services** 

Management

Event Management Intern, OCCC Game Day Ambassador, UCF Human Resources Intern, ETP

# Campus Involvement

Assistant Volunteer, 91st Saudi National Day

#### **Honors**

President's Honor Roll Qiddiya Undergraduate Scholarship

#### **Career Aspirations**

To be a leader in Sporting Events Management.



FAISAL TEARO
SENIOR

Hometown
Riyadh, Saudi Arabia
Major
Event Management
Favorite Course
Entertainment Arts &
Events



LAUREN TOMA

SENIOR
Hometown
Orlando, FL
Major & Minor

Hospitality Management Leadership Studies Certificate in Beverage Management

**Favorite Course** 

Hospitality Communications

# Work Experience

Sales and Marketing, The Daily Grind Planner Entertainment Team Member, Universal Orlando Resort

Events Intern, Whitney Carillon Events Trainer & Baker, Gideon's Bakehouse Disney Springs

#### Campus Involvement

Member, Wine Club Member, Honors Congress Member, Future Theme Park Leaders Association

#### **Honors**

Burnett Honors College Dean's List

# **Career Aspirations**

To be a lead event coordinator in either the restaurant industry, the theme park industry, or a combination of both!

# Work Experience

Event Production Assistant, Experience Epic, LLC. Youth Activities Attendant, Mizner Country Club Sales Associate, Yankee Candle Company

# Campus Involvement

Co-Event Lead and Executive Board Member, Peer Outreach Mentoring Program

#### Honors

President's Honor Roll Dean's List

#### Career Aspirations

To manage or own an event company.



SYDNEY WEISMAN
SENIOR

Hometown
Las Vegas, Nevada
Major & Minor
Hospitality Management
Entrepreneurship
Favorite Course
Guest Services

Management



LINDSAY WIGHTMAN
SENIOR | SECOND DEGREE

**Hometown** 

Safety Harbor, FL

Major & Certificate

Hospitality Management

Favorite Course

Theme Park and Attraction Management

#### Education

B.A. Visual Arts & Emerging Media Management '19

#### Work Experience

Merchandise Trainer and Cast Member, Walt Disney World Resort

Disney College Program, Walt Disney World Resort Entrance Operations Team Member, Universal Orlando Resort

#### Campus Involvement

Vice President, UCF WEDS (Wedding & Event Design Students)

Peer Mentor, Peer Mentor Outreach Mentoring Program Member, Future Theme Park Leaders Association Member, MPI Knights

#### Honors

President's Honor Roll LEAD Scholars Academy Organizational Leadership Certificate Certified Wedding Planner

#### **Career Aspirations**

To work in the event planning industry

# VANESSA GONZALEZ, MA DIRECTOR, ROSEN COLLEGE LEADERSHIP COUNCIL



# ACADEMIC ADVISOR III MA. EDUCATIONAL LEADERSHIP

#### **Awards & Honors**

Dr. Judith Sindlinger Outstanding New Advisor Award

FLACADA Rising Star Award

NACADA Region 4 Excellence in Advising -New Advisor Award

NACADA Global Certificate of Merit, New Advisor category

For any questions or inquiries related to the Rosen College Leadership Council, you may contact Vanessa at Vanessa.Gonzalez2@ucf.edu