ABRAHAM PIZAM RESUME

Address: 170 Nottoway Trail

> Maitland, Florida 32751 Residence: (407) 644-2584 Office: (407) 903-8010 Mobile: (407) 222-3242 Fax (407) 644-5943

Marital Status: Married, two children

U.S.A. Citizenship:

Education:

1973-1974 Post-doctorate - Cornell University, Ithaca New York, School of Hotel Administration Ph.D. - Cornell University, Ithaca, NY, Graduate School of Business Administration 1968-1970 1962-1964 MPA - New York University, NY, Graduate School of Public Administration

BA - Hebrew University, Jerusalem, Sociology and Political Science 1959-1962

Academic Experience:

- Linda Chapin Eminent Scholar Chair in Tourism Management, Rosen College of Hospitality Management, University of Central Florida - Professor of Tourism Management, Rosen College of Hospitality Management - Visiting Professor - Kyoto University, Japan {on sabbatical} - Dean, Rosen College of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Interim Dean, Rosen School of Hospitality Management, University of Central Florida - Fulbright Scholar (Senior Specialist Mission to Slovak Republic) - Charles Forte Distinguished Chair in Hotel Management, Dept. of Management Studies, University of Surrey, Guildford, Surrey, England {on leave of absence} - Visiting Professor, Institute for Tourism and Leisure Studies, Vienna University of Economics & Business Administration, Vienna, Austria {on sabbatical} - Visiting Professor, ESTHUA, Universite D'Angers (University of Angers), France {on sabbatical} - Visiting Professor, Department of Hospitality Management, College of Business Administration, University of Technology, Melbourne, Victoria, Australia {on sabbatical} - Chairman and Professor, Department of Hotel, Catering and Tourism Management, University of Surrey, England {on sabbatical} - Visiting Professor, Department of Hotel, Catering and Tourism Management, University of Management (School of Business Administration) University of Auckland, New Zealand Visiting Professor, Department of Management Studies University of Auckland, New Zealand Visiting Professor, Department of Hotel Restaurant and Travel Administration - Graduate Program Director, Department of Hotel Restaurant and Tr	Academic Experience	
7/1983- 11/19/18-12/11/18 9/7/2001 – 8/7/2018 7/1/2000 – 9/6/2001 7/1/1993 – 8/1/2018 4/2005 - 5/2005 7/1992 - 6/1993 1/1992-3/1992 1/1993-3/1992 1/1993-3/1991 7/1991-9/1991 7/1991-9/1991 7/1991-9/1991 7/1991-9/1991 7/1993-6/1993 - Professor of Tourism Management, Rosen College of Hospitality Management, University of Central Florida - Director, Dick Pope Sr. Institute for Tourism Studies, University of Central Florida - Fulbright Scholar (Senior Speciality Mission to Slovak Republic) - Charles Forte Distinguished Chair in Hotel Management, Dept. of Management Studies, University of Surrey, Guildford, Surrey, England {on leave of absence} - Visiting Professor, Institute for Tourism and Leisure Studies, Vienna University of Economics & Business Administration, Vienna, Austria {on sabbatical} - Visiting Professor, ESTHUA, Universite D'Angers (University of Angers), France {on sabbatical}} - Sir John Reid Visiting Distinguished Fellow, Faculty of Business Administration, Victoria University of Technology, Melbourne, Victoria, Australia {on sabbatical}} - Chairman and Professor, Department of Hospitality Management, College of Business Administration, University of Surrey, England {on sabbatical}} - Visiting Professor, Department of Hotel, Catering and Tourism Management, University of Management (School of Business Administration) University of Massachusetts, Amherst - Visiting Professor, Department of Management Studies University of Auckland, New Zealand.	12/2002 -	- Linda Chapin Eminent Scholar Chair in Tourism Management, Rosen College of
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Amherst 5/1980-9/1980 - Visiting Professor, Department of Management Studies University of Auckland, New Zealand.	9/1980-8/1983	- Professor, Department of Hotel Restaurant and Travel Administration and Department
5/1980-9/1980 - Visiting Professor, Department of Management Studies University of Auckland, New Zealand.		of Management (School of Business Administration) University of Massachusetts,
Zealand.		Amherst
Zealand.	5/1980-9/1980	- Visiting Professor, Department of Management Studies University of Auckland, New
1977-1981 - Graduate Program Director, Department of Hotel Restaurant and Travel Administration		
	1977-1981	- Graduate Program Director, Department of Hotel Restaurant and Travel Administration

University of Massachusetts, Amherst.

1975-1980	- Associate Professor, Department of Hotel Restaurant and Travel Administration,
	University of Massachusetts, Amherst.
1978-1979	- Visiting Research Associate, Center for Applied Social Science, Boston University
1974-1975	- Chairman, Department of Hotel and Tourism Administration, University of Haifa,
	Haifa, Israel and Coordinator, Executive Development Program in Hotel and Tourism
	Administration, Graduate School of Business Administration, Tel-Aviv University,
	Israel.
1973-1974	- Post-Doctorate, Cornell University, School of Hotel Administration
1971-1975	- Assistant Professor, Graduate School of Business Administration, Tel-Aviv University,
	Israel.
1968-1970	- Teaching and Research Assistant, Graduate School of Business Administration, Cornell
	University.
1966-1968	- Teaching Associate, Department of Labor Studies Tel-Aviv University, Tel-Aviv, Israel

Professional Occupation:

2020-	Guest Editor, Special Issue of the International Journal of Hospitality Management on
	The Effect of the COVID-19 pandemic on the Global Hospitality Industry
2019 -	Editor Emeritus, International Journal of Hospitality Management
2006-2018	Editor-in-Chief, International Journal of Hospitality Management
1998-2006	Co-Editor-in-Chief, International Journal of Hospitality Management
1982-1989	Editor-in-Chief, Hospitality Education & Research Journal
1978-2015	Associate Editor, Annals of Tourism Research
1979-1982	Member, Board of Trustees, US Travel Data Center.
1971-1975	Consultant to private and public enterprises in the area of Management and Human
	Resources Management.
1967-1968	Training Director, TAHAL Water Planning Co. Tel-Aviv, Israel.
1965-1967	Executive Development Training Director, Israel Institute of Productivity, Tel-Aviv,
	Israel.

Membership on Professional/Academic Boards (non-paid)

- World Trade Center, Orlando Board of Directors
- Central Florida Hotel & Lodging Association Past Member Board of Directors
- Visit Florida Past Member Board of Directors
- Dr. Philips Hospital Past Member Hospitality Advisory Board
- Incentive Research Foundation Past Member (2007-2010) Advisory Board
- Legacy Pointe @UCF (Continuing Care Retirement Community) Member, Board of Directors & Executive Board

Membership in Professional Societies:

- Fellow Institute of Hospitality
- Fellow International Association of Scientific Experts in Tourism
- Charter Fellow International Academy for the Study of Tourism
- Member Council on Hotel, Restaurant and Institutional Education
- Member The Travel & Tourism Research Association
- Charter Member t Forum

Awards and Honors:

• Council on Hotel Restaurant and Institutional Education - "Donald K. Tressler Award for Research and Scholarship in Hospitality Education" - 1985.

- Council on Hotel Restaurant and Institutional Education "John Wiley & Sons Award for Lifetime Contributions to Outstanding Scholarship and Research in Hospitality and Tourism" 1995.
- University of Central Florida "Teaching Improving Program (TIP) Award" 1995.
- University of Central Florida, College of Business Administration "Researcher of the Year Award"
 1997.
- University of Central Florida "Presidential Merit Award" 1997.
- University of Central Florida "Professorial Excellence Program (PEP) Award" 1999.
- Linda Chapin Eminent Scholar Chair in Tourism Management, Rosen College of Hospitality Management, University of Central Florida
- University of Delaware "The Michael D. Olsen Research Achievement Award" 2005.
- Graduate Education and Graduate Students Research Conference in Hospitality & Tourism "Founders Award" 2008.
- The American Hotel & Lodging Association Educational Institute "Anthony G. Marshal Award" 2011.
- Inducted into the International Drive Resort Area Chamber of Commerce Visionary Leadership Award"- 2013
- Induction into the Central Florida Hospitality Hall of Fame 2018
- Dr. Honoris Causa (Commercial Sciences) 2020
- Top 2% of scientists' citations in the field of Leisure, Sports, and Tourism 2021 & Lifetime career citations

Current Editorial Positions

- 1. Amfiteatru Economic Journal (Romania) Editorial Board
- 2. Annals of the "Stefan cel Mare" University Suceava, Fascicle of the Faculty of Economics & Public Administration (Romania) Editorial Board
- 3. Asian Journal of Tourism and Hospitality Research (The Philippines) Editorial Board
- 4. Cornell Hospitality Quarterly Editorial Board
- 5. ECOFORUM (Romania) Editorial Board
- 6. EHLITE (Switzerland) Editorial Board
- 7. ICHRIE Research Reports Editorial Board
- 8. International Journal of Hospitality Knowledge Management Editorial Board
- 9. *International Journal of Hospitality Management* Editor Emeritus
- 10. International Journal of Safety and Security in Tourism/Hospitality(Argentina)- Editor
- 11. International Journal of Tourism and Hospitality Management, (South Africa) Editorial Board
- 12. International Journal of Tourism Sciences (S. Korea) Consulting Editor
- 13. Journal of Hospitality Marketing & Management Editorial Board
- 14. Journal of International Hospitality, Leisure & Tourism Management Editorial Board
- 15. Journal of Quality Assurance in Hospitality and Tourism Editorial Board
- 16. Journal of Tourism Security (Portugal) Editorial Board
- 17. Journal of Tourism: Studies and Research in Tourism / Revista de Turism (Romania) Editorial Board
- 18. Knowledge Management in Tourism and Hospitality Editorial Board
- 19. Research Notes in Hospitality & Tourism Editorial Board
- 20. The UNLV Journal of Hospitality, Tourism & Leisure Science Editorial Board
- 21. Tourism & Management Studies (Portugal) Editorial Advisory Board
- 22. Tourism, Culture & Communication (Australia) Editorial Board
- 23. Tourism Focus (Cambodia) Editorial Board
- 24. Tourism Recreation Research (India) Resource Editor
- 25. Tourism Studies Editorial Board
- 26. Turismo: Visao E Acao (Brazil) Editorial Board

- 27. Tourism (Croatia) Editorial Board
- 28. Turydes (Spain) Editorial Board

LIST OF PUBLICATIONS

N. of articles in scientific Journals = 203; N. of Opinion Editorials = 76; N. of Books = 10; H-index = 69; i10-index = 146; N. of Citations = 26,051 (9/21/23)

Articles in Journals and Books

- 1. Abraham Pizam and Yoram Neumann, <u>Estimating the National Supply and Demand for Physicians for the Year 1982</u>, 80 pp., Tel-Aviv University, 1972 (In Hebrew).
- 2. Abraham Pizam "Psychological Characteristics of Innovators," <u>European Journal of Marketing</u>, Vol. 6, No. 3, (Fall, 1972, pp. 203-209.
- 3. Abraham Pizam "Effectiveness in Managerial Training", Netive Irgun Uminhal, (April 1972), (in Hebrew).
- 4. Abraham Pizam "Some Correlates of Innovation within Industrial Suggestion Systems," <u>Personnel Psychology</u>, Vol. 27 (April 1974), pp. 63-76.
- 5. Abraham Pizam and Israel Meiri "Medical or Lay Administration, The Case of the Israeli Physician Strike," World Hospitals, Vol. 10, (Spring 1974) pp. 81-86.
- 6. Abraham Pizam and Yoram Neumann "Migrant Workers vs. Resident Workers Work Values, Attitudes and Expectations," <u>Management International Review</u>, 2-3, (1974), pp. 89-99.
- 7. Abraham Pizam and Israel Meiri "The Management of Health Care Organizations: Medical vs. Administrative Orientation," Medical Care, Vol. 12 (1974) pp. 682-692.
- 8. Abraham and Yoram Neumann "Dimensions of Satisfaction from Health Care services," <u>Kalkalat Asakim</u> (<u>Business Economics</u>), (1975) pp. 41-52 (in Hebrew).
- 9. Abraham Pizam "Social Differentiation a New Barrier to Performance Evaluation" <u>Public Personnel Management</u>, (July 1975) pp. 244-247.
- 10. Abraham Pizam, D. Izraeli and Y. Neumann "Organizational Malfunctions in a Marketing Cooperative", in D. Izraeli and D. N. Izraeli (eds.) <u>Agricultural Marketing for Developing Countries</u>, N.Y.: John Wiley & Sons, 1976, pp. 93-100.
- 11. Dov Izraeli, Abraham Pizam and Y. Neumann, "Product Type & Service Satisfaction", in: D. Izraeli and D.N. Izraeli (eds.) <u>Agricultural Marketing for Developing Countries</u>, N.Y.: John Wiley & Sons, 1976, pp. 101-111.
- 12. Yoram Neumann, D. Izraeli and Abraham Pizam, "Attitudes of Hired Workers in a Marketing Cooperative", in D. Izraeli and D. N. Izraeli (eds.) <u>Agricultural Marketing for Developing Countries</u>, N.Y.: John Wiley & Sons, 1976, pp. 112-119.

- 13. Abraham Pizam and Yoram Neumann "The Planning of Medical Manpower" <u>Long Range Planning</u>, (February 1976) pp. 44-52.
- 14. Abraham Pizam and Arie Reichel "Cultural Determinants of Managerial Attitudes" <u>Management</u> International Review, Vol. 17 (February 1977) pp. 65-72.
- 15. Avner Arbel and Abraham Pizam "Some Determinants of Urban Hotel Location: The Tourist's Inclinations" <u>Journal of Travel Research</u>, Vol. 15 No. 3 (1977) pp. 18-22.
- 16. Abraham Pizam and Ernest Acquaro "Some Social Costs and Benefits of Tourism to Rural Communities" Research Bulletin No. 649, Massachusetts Agricultural Experiment Station, University of Massachusetts at Amherst, (December 1977).
- 17. Abraham Pizam" The 80's: Its Impact on Travel and Tourism Marketing" <u>Annals of Tourism Research</u>, Vol. 4 No 5 (1977) pp. 279-287.
- 18. Abraham Pizam "Tourism's Impacts: The Social Costs to the Destination Community as perceived by its Residents", <u>Journal of Travel Research</u>, Vol. 16 No. 4, (1978) pp. 8-12.
- 19. Abraham Pizam, Yoram Neumann and Arie Reichel "Dimensions of Tourist Satisfaction With a Destination Area", <u>Annals of Tourism Research</u>, Vol. 5, No. 3, (1978) pp. 314-332.
- 20. Abraham Pizam "Using Travel Research for Planning and Profits", <u>Annals of Tourism Research</u>, Vol. 5, No. 3, (1978) pp. 380-388.
- 21. Abraham Pizam and Julianne Pokela "Businessmen and Residents' Perceptions of Tourism's Impacts: Analysis and Implications for Tourism Policy Making", <u>Journal of the Mugla School of Business Administration</u>, Special Issue 2-6 (October 1978) pp. 233-249.
- 22. Abraham Pizam and Robert Lewis "Work Values of Hospitality Students", <u>Journal of Hospitality</u> Education, Vol. 3, No.3, (Winter 1979), pp. 5-16.
- 23. Abraham Pizam and Venkat Chandrasekar, Journal of Travel Research Index, Vol. 18, No. 2 (Fall 1979).
- 24. Abraham Pizam "International Tourism Congress: New Perspectives and Policies", <u>Journal of Travel Research</u>, Vol. 17, No. 3, (1979) pp. 25-27.
- 25. Abraham Pizam, Yoram Neumann and Arie Reichel "Tourist Satisfaction: Uses and Misuses", <u>Annals of Tourism Research</u>, Vol. 6, No. 1 (1979) pp. 195-197.
- 26. Yoram Neumann and Abraham Pizam "Predictors of Success in Management Development Programs", International Journal of Instructional Media, Vol. 6, No. 3 (1979).
- 27. Abraham Pizam and Arie Reichel "Big Spenders and Little Spenders in US Tourism", <u>Journal of Travel</u> Research, Vol. 18, No. 1, (1979) pp. 42-43.
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PAPERS PRESENTED AT PROFESSIONAL CONFERENCES

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- II. The Travel & Tourism Research Association, Scottsdale, Arizona, 6/77, "Some Social and Economic Costs and Benefits of Tourism to Rural Communities."
- III. The Travel & Tourism Research Association, Ottawa, 6/78, "The Impact of Mass Tourism on a Destination Community."
- IV. Council on Hotel, Restaurant and Institutional Education, Atlantic City, New Jersey, 8/78, "Work Values of Hospitality Students."
- V. International Tourism Congress, Marmaris, Turkey, 10/78, "Businessmen Implications for Tourism Policy Making."
- VI. Tourism and the Next Decade, International Symposium, Washington, D.C., 3/79, "The Vacation Farm: A New Form of Tourism Destination."
- VII. The Travel & Tourism Research Association, 6/79, "Career Progress of Hospitality Graduates," (2) "The Potential for Farm Tourism in the U.S."
- VIII. New England Regional Commission Conference on Tourism, 11/79, "Increasing the Effectiveness of Small Tourism Operations by Adopting the Cooperative Approach."
- IX. Council on Hotel, Restaurant and Institutional Education, Dearborn, Michigan, 8/80, "On Campus Conference Business: A Rich Resource for Academic Institutions and HRI Programs." (With Peter Manning).
- X. America and the Pacific Community: Studies in Culture and Nationality: University of California, Berkley, September 4- 7/80, "Tourism's Contribution to Crime in the U.S."
- XI. World Hospitality Congress, March 9-12, 1981: (1) "The Use of Human Resources in the Hospitality Industry A Survey;" (2) "A Consumer Satisfaction Index for Hotels" (with Robert C. Lewis).
- XII. Council on Hotel, Restaurant and Institutional Education, Montreal, Canada, 8/81, "Educational Programs offered at Hospitality Trade Shows: An Opinion Survey" (With Peter Manning and Stevenson Fletcher).
- XIII. AIEST, (International Association of Scientific Experts in Tourism), 31st Annual Congress, Cardiff, Wales, September 13-19, 1981, "Tourism and Crime in the U.S.A."
- XIV. Ben Gurion University of the Negev, Israel, "International Conference The 80's Cause for Alarm of Optimism," December 19-23, 1981, The Management of Service Industries.
- XV. Pacific Area Travel Association, Travel Research Seminar, Suva, Fiji, August 16-18, 1982, (1) "Designing Visitor Surveys"; (2) "Tourism Forecasting Methodologies."

XVI. ASEAN Hotel and Restaurant Association Annual Conference, Singapore, September 20-21, 1982, "Integrated Quality- Management System."

XVII. The University of New Orleans and the University of Innsbruck Third Biannual Symposium, "Tourism and Culture: A Comparative Perspective", "Tourism Organization and Development in the U.S.A." New Orleans, March 1-2, 1983.

XVIII. Rhode Island's Governor Conference on Tourism "Assessing Tourism's Impacts: A Discussion of the Social Costs and Benefits of Tourism," Providence RI, April 20, 1983.

XIX. Singapore Hotel Association Top Team Development Program, "Hospitality Human Resources Management," Singapore, July 4- 15, 1983.

XX. Indonesian Hotel Association Top Executive Development Program, "Hospitality Human Resources Management," Jakarta, Indonesia, July 18-30, 1983.

XXI. Balinese Hotel Association "Motivation and Job Satisfaction of Hospitality Employees, Bali, Indonesia, August, 1983.

XXII. Pacific Area Travel Association, East Asia Travel Research Seminar: (1) Research and Statistical Methods for Tourism Enterprises, (2) Conducting Visitor/Guest/Passenger Surveys, (3) Measuring the Effectiveness of Tourism Marketing Programs, Kuala-Lumpur, 8/17-19,/83.

XXIII. Pacific Area Travel Association, Workshop on Measuring The Impacts of Tourism: (1) "The Social/Cultural Costs and Benefits of Tourism to the Destination Area (2)"Methods of Measuring Social/Cultural Costs and Benefits of Tourism". Hong Kong, August 24-26, 1983.

XXIV. ASEAN Tourism Forum 84; Asean Media Workshop, "Positioning is the Name of the Game" Singapore, March 16, 1984.

XXV. ASEAN Tourism Forum 84, Asean Hotel and Restaurant Association Convention, "Differentiation and Segmentation: Two Marketing Techniques for Small Hotels", Singapore, March 20, 1984.

XXVI. Singapore Hotel Association Top Team Development Program, "Hospitality Human Resources Management", July 9-27, 1984.

XXVII. Indian Association of Tour Operators "Workshop on Marketing India Abroad" New Delhi, August 1, 1984.

XXVIII. African Travel Association "Motivating Tourism Employees to Work" Nairobi, Kenya, April 29, 1985.

XXIX. International Association of Scientific Experts in Tourism, 35 Annual Congress "The Use of Values in Predicting Travel Behavior," Bregenz, Austria, September 15-21, 1986.

XXX. Institute for Tourism Research, Zagreb, "Workshop on Measuring the Effectiveness of Tourism Sales Promotions" Zagreb Yugoslavia, May 15, 1987

XXXI. Council on Hotel, Restaurant and Institutional Education Annual Conference, "Academic Characteristics and Faculty Compensation in U.S. Hospitality Management Programs", Atlanta, Georgia, August 6, 1987.

XXXII. World Association For Professional Training in Tourism (AMFORT), Seminar on "The Challenge of the Hotel Industry in the 90s", "Macro Trends in World Tourism", Madrid, Spain, January 25-27, 1988.

XXXIII. International Hospitality Research Symposium, "Methods in Hospitality Research", Virginia Tech, Blacksburg, Va., April 17-20, 1988

XXXIV. Council on Hotel, Restaurant and Institutional Education Annual Conference,"1988 Academic Characteristics and Faculty Compensation in U.S. Hospitality Management Programs", Toronto Canada, July 27-31, 1988

XXXV. Council on Hotel, Restaurant and Institutional Education Annual Conference, "The Effects of Task Characteristics on Hospitality Employees' Job Satisfaction and Burnout", Toronto Canada, July 27-31, 1988

XXXVI. Krems Academy of Tourism Opening Ceremonies, "Trends in U.S. Hospitality Education", Krems, Austria, October 5-7, 1988

XXXVII. First Global Conference: Tourism A vital Force for Peace, "Is Tourism a Mediator for Peace? The U.S.A-U.S.S.R. Experience" (with Ady Milman and Jafar Jafari), Vancouver, BC October 22-26, 1988

XXXVIII. First Global Conference: Tourism A vital Force for Peace, "Is Tourism a Mediator for Peace? The Israeli-Egyptian Experience" (with Ady Milman and Arieh Reichel), Vancouver, BC October 22-26, 1988

XXXIX. The 73rd International Hotel/Motel & Restaurant Show, "Employee Burnout in the Hospitality Industry", November 14, 1988

XL. Cultural Tourism: Defining a Sense of Place: "Tourism: A Catalyst to Peace?" Miami Florida, April 30-May 3, 1989

XLI. The 1989 Travel Industry Association (TIA) International Pow Wow,"Tourism as a Catalyst for World Peace" Las Vegas, May 17, 1989

XLII. International Congress on Health and Recreation Tourism "The Marketing of Health and Recreational Products" Antalya, Turkey, September 17-20, 1989

XLIII. International Congress on Health and Recreation Tourism "The U.S. Health Resorts Industry" (with Ady Milman), Antalya, Turkey, September 17-20, 1989

XLIV. 1989 Governor's Conference on Tourism, "Tackling the Labor Squeeze in the Tourism Industry" (with Mark Bonn), Daytona Beach, Fl. September 25, 1989

XLV. Singapore Hotel Association Training and Educational Center Annual Hotel Lecture, "Optimizing Human Resources", Singapore November 17, 1989

XLVI. Malaysian Association of Hotels, "Executive Seminar on Delivering Quality Service", Kuala Lumpur, November 18, 1989

- XLVII. Second ASEAN Tourism Conference, Keynote Speaker "ASEAN Tourism Towards a Quality Destination", Pataya, Thailand, January 13, 1990
- XLVIII. Singapore Hotel Association Training and Educational Center Annual Seminar, "Marketing Planning for Hospitality Enterprises", Singapore, May 26-27, 1990
- XLVIX. Council on Hotel, Restaurant and Institutional Education Annual Conference, "1990 Academic Characteristics and Faculty Compensation in U.S. Hospitality Management Programs", July 27-31, 1990, Washington, D.C,.
- L. Austrian Association of Tourism, "Developing Quality Tourist Destinations", October 29, 1990, Vienna, Austria.
- LI. Singapore Hotel Association Annual Seminar, "Quality Management in Tourism Enterprises", June 20-22, 1991, Singapore.
- LII. Malaysian Association of Hotels Annual Workshop, "Quality Management in Tourism Enterprises", June 17-19, 1991, Kuala-Lumpur, Malaysia.
- LIII. First National Tourism Congress, "Problems of Tourism Development in Third World Countries", November 16, 1990, Kusadasi, Turkey.
- LIV. International Association of Scientific Experts in Tourism, "The Management of Quality Tourism Destinations", May 4-7, 1992, Mahe, Seychelles.
- LV. AIESEC International Conference on Maritime and Tourism, "Global Tourism in a Changing World", May 4-7, 1992, Athens (Vouliagmeni) Greece.
- LVI. The First International Conference on Investments and Financing in the Tourism Industry, "The Role of Culture in the Management and Operations of Tourist Enterprises," May 16-21, 1993, Jerusalem, Israel.
- LVII. The International Academy for The Study of Tourism Biennial Conference, "Using Unobtrusive Measures in Tourism Research," June 21-26, 1993, Seoul, Korea.
- LVIII. The First International Conference on Investments and Financing in the Tourism Industry, "Financial and Operational Leverage and Risk of Firms in the UK Hotel Industry," (with Simon Archer), May 16-21, 1993, Jerusalem, Israel.
- LIX. International Symposium on: High Priority Actions in Environmental Policy, "The Perceived Negative Environmental Impacts of Tourism: Whose Responsibility is it Anyway?" September 13-18, 1993, Elounda, Crete, Greece.
- LX. International Conference on: Decision-Making Processes and Preference Changes of Tourists, "Does Culture Affect Tourist Behavior?" November 25-27, 1993, Innsbruck, Austria.
- LXI. International Conference on: Regional Development: The Challenge of the Frontier, "Tourism Development in Desert Areas: Conservation vs. Change", December 27-30, 1993, the Dead Sea, Israel.

LXII. Council on Hotel, Restaurant and Institutional Education Annual Conference: Education Through Experience: A Winning Combination. "Influence of Tourism on Attitude Change: Turkish Tourists Visiting Greece" (with Meral Korzay and Petros Anastasopoulos), July 27-30, 1994, Palm Springs, CA.

LXIII. Council on Hotel, Restaurant and Institutional Education Annual Conference: Education through Experience: A Winning Combination. "The 1993-94 Academic Characteristics and Faculty Compensation of CHRIE Members in U.S. Hospitality Management Programs" (with Ady Milman), July 27-30, 1994, Palm Springs, CA.

LXIV. Talk at the Top: Security and Risks in Travel & Tourism. "Security and Risks in Travel & Tourism - An Overview", June 9-11, 1995, Östersund, Sweden.

LXV. International Seminar on Theme Parks. "Preparing the Workforce for Theme Parks in Brazil" May 23, 1996, Rio de Janeiro, Brazil.

LXVI. National Seminar for Mexican Tourism Operators. "Tourism Human Resources in Latin America.", June 14, 1996, Mexico City, Mexico.

LXVII. The Travel & Tourism Research Association Annual Conference. "Making Tourists Feel Safe" (with Peter Tarlow and Jonathan Bloom), Las Vegas, Nevada, July 6, 1996.

LXVIII. American Chamber of Commerce Guadalajara Chapter, "Seminar on Tourism Human Resources in Mexico," September 25, 1996, Guadalajara, Mexico.

LXVIX. Caribbean Tourism Conference (CTC 20), "Tourism Human Resources in Latin America. - The Implications for the Caribbean" September 27, 1996, Barbados.

LXX. Southern Management Association Annual Conference, "Hospitality Management an Industry in Search of a Paradigm," (with Michael Olson, Harsha Chacko and Joan Clay) November 8, 1996, New Orleans, Louisiana.

LXXI. Institute for Operations Research and Management Science (INFORMS): Managing Services in the Next Millenium, "Tourism Research-The State of the Art," May 4-7, 1997, San Diego, California.

LXXII. Colegio Universitario del Este – School of International Tourism and Hotel Management, Industry Seminar on: "Increasing Hotel Guests' Satisfaction," June 6, 1997, San Juan, Puerto Rico.

LXXIII. International Association of Hospitality Consultants - Mid Florida Chapter: "Global Trends in Tourism," July 25, 1997, Orlando, Florida.

LXXIV. Hotel School of Mauritius, Seminars on: (1) "Increasing Tourist Satisfaction," (2) "Marketing Planning for Hotels," Rose Hill, Mauritius, August 4-7, 1997

LXXV. War, Terrorism and Tourism: Times of Crisis and Recovery, "Keynote Address: Contemporary Trends and Future Courses," Dubrovnik, Croatia, September 25-27, 1997

LXXVI. The American Express Travel Services Mexico - Network XII Annual Convention, "World Tourism in the Next Millenium," San Jose Costa Rica, February 18, 1998.

LXXVII. International Conference on: Urban Development in Frontier Regions "The Capital and Training

Needs of Small Tourism Operators in Frontier Regions" Beer-Sheva, Israel, April 5-7, 1998.

LXXVIII. Academic Characteristics and Faculty Compensation of CHRIE Members in U.S. Hospitality Management Programs" (with Bernard Fried and Ady Milman), July 31, 1998, Miami, FL.

LXXIX. International Hotel & Restaurant Association, "Think Tank on Security and Safety" Moderator, Orlando, Florida, August 17-18, 1998.

LXXX. Institute of Management Accountants – Central Florida Chapter, "Tourism Trends for the New Millenium" Orlando, Florida, February 23, 1999.

LXXXI. International Hotel & Restaurant Association, "Think Tank on Security and Safety" Moderator, Stockholm, Sweden, August 16-17, 1998.

LXXXII. International Conference on Improving Safety and Security at Tourism Destinations (1) Keynote address "Tourism Safety and Security in a Post Modern Society" (2) "Acts of Terrorism and their effect on Tourism Destination - An Historical Analysis," Kalmar, Sweden, August 20-22, 1999.

LXXXIII. Technikon Pretoria "Seminar on Safety & Security in South African Tourism Enterprises" Pretoria, South Africa, May 15, 2000

LXXXIV. First National Congress on Tourism, "Mexico-Jobs for the Millennium" Mexico City, January 18-19, 2001

LXXXV. Business Enterprises for Sustainable Tourism (BEST) "First International Think Tank on Sustainable Tourism Education" Moderator of the Think Tank," Bongani, Gauteng, South Africa, February 25-March 1, 2001.

LXXXVI. Universidad de Guadalajara - Centro Universitario de Ciencias Economico Administrativas, Coloquio sobre Desarrollo Turistico y Sustentabilidad. "Educating the Next Generation of Tourism Management in Sustainable Tourism Practices." Guadalajara, Mexico, June 21-23, 2001.

LXXXVII. Institute for Tourism – Zagreb - International Tourism Research Conference - Reinventing A Tourism Destination – "The Relationship Between Risk-Taking, Sensation Seeking and the Tourist Behavior of Young Adults." Dubrovnik, Croatia, October 18-21, 2002.

LXXXVIII. University of Florida College of Health and Human Performance – Eighteenth Annual D.K. Stanley Lecture - "Tourism After 9/11" Gainesville, Florida, February 24, 2003.

LXXXIX. Safety & Security: New Driver of Tourism Economies Conference – Keynote Address – "Safety & Security: New Driver of Tourism Economies" Cape Town, South Africa October 15-16, 2003.

XC. Global Foundation for Development and Democracy - Seminar on Sustainable Tourism – "Sustainable Tourism and its Importance to the Dominican Republic" Santo Domingo, Dominican Republic, April, 20, 2004.

XCI. SKAL International Orlando, 2005 Tourism Leadership Summit "Panel on Human Resources in Hospitality & Tourism Enterprises" Orlando, Florida, September 23, 2005.

XCII. International Conference on Knowledge-Based Economy & Global Management, "The Effects of Tourism Safety & Security on Tourism Demand: Lessons Learned from the Last Five Decades." Tainan, Taiwan, November 3, 2005.

XCIII. National Association of Industrial and Office Properties, "The New Condo Hotels Craze" Orlando, Florida, July 20, 2006.

XCIV. Central Florida Global Forum, University of Central Florida, Seminar on European Union & US Laws" The Impacts of US Laws on Tourism between USA and the European Union". University of Central Florida, Orlando, Florida April 12, 2007.

XCV. Leonard Davis Institute for International Relations, The Hebrew University of Jerusalem – International Tourism and Politics Conference "Keynote Address: Tourism Safety & Security and its Importance to the Success of the Tourism Industry" Jerusalem, Israel, May 8-9, 2007.

XCVI. SKAL International Orlando, Tourism Leadership Summit "Leadership Roundtable" Orlando, September 21, 2007.

XCVII. EURO-CHRIE Annual Conference, "Keynote Address: Tourism as an Innovation-Based Industry" Leeds, United Kingdom, October 25, 2007.

XCVIII International Conference on Knowledge-Based Economy & Global Management, "Keynote Address: Innovation in the Hospitality & Tourism Industry" Southern Taiwan University of Technology, Tainan, Taiwan, December 6, 2007 (with Stephen Lebruto & Robertico Croes. Speech delivered by Stephen Lebruto).

XCIX. Council on Hospitality Management Education, "Keynote Address: Advances in Hospitality Research: From Rodney Dangerfield to Aretha Franklin" Glasgow, United Kingdom, May 12-15, 2008.

C. EURO-CHRIE Annual Conference, "Panel on Sustainable Tourism and the Hotelier", Dubai, UAE, October 14, 2008.

CI. The 10th Anniversary of Cornell - Waseda Seminar, "The Domains of Hospitality & Tourism: Differences and Similarities" Tokyo, Japan, December 15, 2008.

CII. Tourism Destination Development and Branding Conference, "Keynote Address: Destination Branding: The State of the Art" Ben-Gurion University of the Negev, Eilat, Israel, October 14, 2009.

CIII. MICE Knowledge Forum, Korea, "Keynote Address: Branding Tourist destinations: The Orlando Experience" Incheon, Korea, November 10, 2009.

CIV. Consumer Behavior in Tourism Symposium 2009, "Keynote Address (with Amir Shani): Consumer Attitudes towards Animal-Based Tourist Attractions" Centre in Tourism Management and Tourism Economics of the Free University of Bolzano, Brunico, Italy, December 17, 2009.

CV. Tourism and Hospitality Research in Ireland Conference 2010, "Keynote Address: Future Opportunities in Hospitality and Tourism" Shannon, Ireland, June 16, 2010.

CVI. The 68th Tourism Sciences Society of Korea Academic Conference: A New Horizon of International Tourism: From the Hinterland to the Ocean, "Panel Discussion IJTS Forum" Buan, Korea, July 6, 2010.

CVII. ATLAS 2010 Annual Conference: Mass Tourism vs. Niche Tourism, Keynote Address: "Space tourism: A New Niche Market," Limassol, Cyprus, November 3-5, 2010.

CVIII. Economic Summit: Together in Partnership – Growing the Local Economy "Keynote Speech" Skukuza-Kruger National Park, South Africa. January 26-27, 2011

CVIX. 1st International Conference on Tourism & Management Studies, Keynote Address "The Domains of Tourism and Hospitality Management: Similarities and Differences." Faro, Portugal, October 26-29, 2011.

CVX. Conference of Tourism and Hospitality: The Highway to Sustainable Regional Development, Keynote Address "Can Tourism Promote Peace and Understanding Between Unfriendly Nations?" Yerevan, Armenia, June 28-30, 2013.

CVXI. Lodging + HR Diversity Summit, "Selling the Sizzle to Prospective Students," Georgetown University Conference Center, Washington, DC. "October 29, 2013

CVXII Fourth International Conference on Events (ICE), "How to Go Beyond the Waves: Moving from Hedonic to Utilitarian Events," Rosen College of Hospitality Management, University of Central Florida, Orlando, Florida, December 13-15, 2017

CVXIII. 5th World Research Summit for Hospitality and Tourism. "Culture, the Final Frontier, "Rosen College of Hospitality Management, University of Central Florida, Orlando, Florida, December 13-16, 2019.

CVXIV.26th Annual Graduate Education and Graduate Student Research Conference in Hospitality & Tourism. "Factors Affecting College Students' Intention to Choose a Career in the Senior Living Industry" 2021

CURRENT EDITORIAL POSITIONS:

- 1. Amfiteatru Economic Journal (Romania) Editorial Board
- 2. Annals of the "Stefan cel Mare" University Suceava, Fascicle of the Faculty of Economics & Public Administration (Romania) Editorial Board
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